

CHIP METRICS PROJECT Internship Scope of Work

Site and Project Information													
Description of Site (location, focus of work)	Dartmouth-Hitchcock Community Health, Lebanon NH (Centerra Park) Project: Identification, Analysis of Meaningfulness, and Development of possible population level and program level metrics for use as part of a scorecard and partial evaluation framework for Dartmouth-Hitchcock’s Community Health Improvement Plan.												
Project Description	Dartmouth-Hitchcock’s Community Health Improvement Plan (CHIP) lays out a wide array of strategies to address identified Community Health Needs. Evaluating the health system’s actual implementation requires having a measurement framework that balances limits of available community/population level data sources; limits of staff time available for data collection and management; and the fact that multiple strategies are required to impact most desired outcomes. This project will help advance our efforts to measure our community health impact by identifying possible population and programmatic metrics and outcomes in various CHIP areas of interest, evaluating relevance of existing data, recommending a small set of metrics for ongoing tracking, and assistance to build these into Dartmouth-Hitchcock’s CHIP score card software.												
Physical Address of Internship Location	35 Centerra Parkway. Most work could be done from remote settings – internet access will be essential for this project.												
Focus of Internship Project <i>(Please indicate with an “X” the main focus of the project. More than one may apply.)</i>	<table border="1"> <tr> <td>Global Health</td> <td>Policy</td> </tr> <tr> <td>Health Education</td> <td>Quality Improvement x</td> </tr> <tr> <td>Health Promotion x</td> <td>Research – Qualitative - x</td> </tr> <tr> <td>Health Care Delivery x</td> <td>Research – Quantitative -x</td> </tr> <tr> <td>Health Care Financing</td> <td>Research – Secondary</td> </tr> <tr> <td>Health Insurance</td> <td>Other (Please specify): population health</td> </tr> </table>	Global Health	Policy	Health Education	Quality Improvement x	Health Promotion x	Research – Qualitative - x	Health Care Delivery x	Research – Quantitative -x	Health Care Financing	Research – Secondary	Health Insurance	Other (Please specify): population health
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Targeted Population <i>(Please indicate with an “X” the main populations the project target. More than one may apply)</i>	<table border="1"> <tr> <td>Aging x</td> <td>Maternal and child health x</td> </tr> <tr> <td>Chronic disease, specify disease: x</td> <td>Mental health x</td> </tr> <tr> <td>Community-based x</td> <td>Military</td> </tr> <tr> <td>Homeless x</td> <td>Substance using x</td> </tr> <tr> <td>Infectious disease, specify disease: x</td> <td>Youth x</td> </tr> <tr> <td>LGBTQ</td> <td>Other, please specify: persons affected by SDoH</td> </tr> </table>	Aging x	Maternal and child health x	Chronic disease, specify disease: x	Mental health x	Community-based x	Military	Homeless x	Substance using x	Infectious disease, specify disease: x	Youth x	LGBTQ	Other, please specify: persons affected by SDoH
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Geographic Areas of Focus <i>(Please indicate with an "X", if relevant, the specific geographic region served by this project.)</i>	Upper Valley x	
	New England	
	Boston	
	New York	
	Washington, DC	
	Other U.S. setting (please specify): NH, VT	
	International setting (please specify):	
Internship Activities		
Potential Internship Activities	<ol style="list-style-type: none"> 1) Review available public health, health care utilization, population health, and other recurring data sources to identify possible outcome metrics. Work with internal D-H staff to identify a small number of program metrics. 2) Evaluate relevance and meaning of possible metrics to Dartmouth-Hitchcock's CHIP needs 3) Recommend metrics, and as possible, begin gathering relevant data and supporting build out of D-H's CHIP Scorecard. 	
Learning Objectives <i>(these are the skills that students will gain during an internship with your site)</i>	<ol style="list-style-type: none"> 1) Finding and gaining familiarity with multiple public health, health care, population health, and demographic data sources 2) Strategies to understand the needs of critical stakeholders and to match value of various types of metrics to the needs of specific projects. 3) Learning the strengths, limitations, and applicability of various metrics to specific projects. 	
Specific Deliverables and Deadlines	Deliverable <ol style="list-style-type: none"> 1) TBD with site supervisor 2) 3) 	Deadline <ol style="list-style-type: none"> 1) 2) 3)
Meeting Details		
Time Table for Meetings with Intern	Virtual weekly meeting (30 mins) with site supervisor. Additional in-person meetings as needed.	

Mode of Interaction with Site	In-person ___ Virtually ___ Both <u> x </u>	
Other Information		
Other Relevant Information	Work has initiated on this project, but it is in an early stage, so students would be engaging in the early flux stage of a project where values, standards, and reality-testing occur with a team including D-H and TDI faculty. We intend to utilize the end-product into our ongoing CHIP score card development, so this project will result in a 'live' contribution beyond the end of the internship.	
Preceptor Contact Information		
Preceptor's Contact Information	Name	Greg Norman M.S.
	Title	Director, Dartmouth-Hitchcock Community Health
	Address	1 Medical Center Drive
	City, State, Zip	Lebanon, NH 03756
	Telephone(s)	603-308-2245
	Fax	
	E-mail	Greg.norman@hitchcock.org
	URL	
Additional Staff Working with Students		
Name and Contact Information of Other Staff Who Will Work with Student	Name	Aurora Drew, Ph.D.
	Title	Lecturer, The Dartmouth Institute
	Address	
	City, State, Zip	
	Telephone(s)	
	Fax	
	E-mail	
	URL	

If you are interested in this internship opportunity, please contact:

Greg Norman M.S.
e-mail: Greg.norman@hitchcock.org