



INVESTING IN OUR communities

Dartmouth Hitchcock Medical Center and Dartmouth Hitchcock Clinics

Including Children's Hospital at Dartmouth Hitchcock Medical Center and
Dartmouth Cancer Center at the Norris Cotton Cancer Care Pavilion Lebanon.



community
benefits



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All charitable healthcare organizations in New Hampshire are required by law to develop annual community benefits plans to “ensure the unique healthcare needs of a community are met.” Each year, Dartmouth Hitchcock Medical Center (DHMC) and Dartmouth Hitchcock Clinics (DHC) file our Community Benefits Plan with the Attorney General’s Charitable Trust Unit, outlining the nature and amount of our spending on specific categories of need. This report shares an overview of our spending on specific need categories and additional ways we support our communities.



What are community benefits?

Community Benefits include free or uncompensated care, patient financial aid, subsidized care not offered elsewhere in the state, patient and community education and research programs, and contributions to local community organizations. In fiscal year 2025, DHMC and the Clinics provided more than \$330 million in community benefits, detailed in the Community Benefits Report filed in February 2026. This investment represents our commitment to support the communities we serve in specific areas of need, determined every three years by our [Community Health Needs Assessment](#).



About Dartmouth Hitchcock Medical Center and Clinics

DHMC and DHC – members of Dartmouth Health – include Mary Hitchcock Memorial Hospital, Dartmouth Hitchcock Medical Center, the state’s only academic medical center, and Dartmouth Hitchcock Clinics, which provide care at locations throughout New Hampshire and Vermont.

What does it mean to be an academic health system?

Through our affiliation with the Geisel School of Medicine at Dartmouth, DHMC is one of only 220 academic medical centers in the nation, and we are among the most rural. As New Hampshire’s only academic medical center, we train tomorrow’s health care workforce to provide highest quality, evidence-based, patient centered care. This distinguishing designation provides our patients with access to world-class care and medical breakthroughs. Academic medical centers like DHMC have a unique ability to address patients’ individual health needs while advancing medical research.

Read more here:

go.d-h.org/thread



Total value OF COMMUNITY BENEFITS

For the period July 1, 2024, to June 30, 2025

\$78 million

in education and research

Including costs to train medical students and other health professionals, as well as studies that generate advances in treatment, including clinical trials.

\$30 million

in subsidized care

DHMC subsidizes health services for patients that are not available elsewhere in the region, including pediatric hospital services, palliative care, psychiatric services, medical transplants, addiction treatment, and more.

\$17 million

in financial assistance

Support for uninsured and underinsured patients.

\$10 million

in programs, grants and donations

Including an assortment of programs, cash, and in-kind contributions that we donated to local community organizations.

\$339,983,750
TOTAL VALUE

\$205 million
**in uncompensated
Medicaid costs**

Costs that DHMC and DHC absorbs for providing care to patients covered by Medicaid that were not fully reimbursed.

Community Health PROGRAMS

There are many programs sponsored by DHMC and DHC that do not generate revenue. We consider them investments in the health of the communities we serve. Some examples of these programs include:



Aging Resource Center

The Aging Resource Center helps older adults and their families live healthier and more informed lives through free education and classes. It provides a physical space for older adults and their caregivers to connect and learn through 20 in-person offerings and more than 50 virtual programs.

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New Hampshire Perinatal Quality Collaborative

The NH Perinatal Quality Collaborative brings together people who are pregnant and post-partum, hospitals, community organizations, and advocates to work collaboratively to improve maternal and infant healthcare and outcomes in New Hampshire.

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Women's Health Resource Center

Located in downtown Lebanon, NH, the Women's Health Resource Center offers support groups and classes on pregnancy, parenting, and women's health. They also operate a breast milk dispensary and a free diaper bank.



Center for Advancing Rural Health Equity (CARHE)

The Center for Advancing Rural Health Equity fosters partnerships and programs to ensure everyone has an equal opportunity for a healthy life, regardless of who they are or where they live, including projects to advance healthcare, research, education, and community action.

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Project ECHO

Project ECHO is a free, open, online 'all teach, all learn' model, using case studies and shared learning to spread specialized health and public health knowledge to healthcare providers and others, especially those in rural areas. Recent ECHO topics included:

- Optimizing Rural Prenatal and Postpartum Care
- Ideas into Action to Support Mental Health in Schools
- Policies to Advance the Health & Economic Prosperity of NH Communities
- Rural Cancer Survivorship



Community grants

SUPPORTING COMMUNITY ORGANIZATIONS

DHMC annually provides grant funding to community-based organizations addressing the health needs identified in the Community Health Needs Assessment. This grant funding is made in recognition of the vital role community organizations play in keeping our communities healthy and strong.

HERE ARE SOME HIGHLIGHTS FROM A FEW OF THE ORGANIZATIONS THAT RECEIVED GRANTS IN 2025:

The Claremont Learning Partnership's Oasis Teen Shelter **provided multiple services to residents**, including meals, life coaching, recovery supports, and other programs.

Oasis also hosted 3 Narcan trainings, weekly Life Skills classes, guitar lessons, yoga classes, and more.



The Claremont Soup Kitchen and Food Pantry served nearly **300,000 meals to 6,456 families and individuals**, including 1,956 seniors and 2,198 children.



LISTEN Community Services distributed **\$842,419 in total financial assistance to clients and provided case management for 4,025 cases**

representing 3,605 households and 9,129 total household members. Clients were connected to resources for housing, medication expenses, summer camp access, school supplies, food and healthcare program application support, and more.



Safeline provided **emergency safe housing for survivors of domestic violence and sexual assault, delivering 134 services**

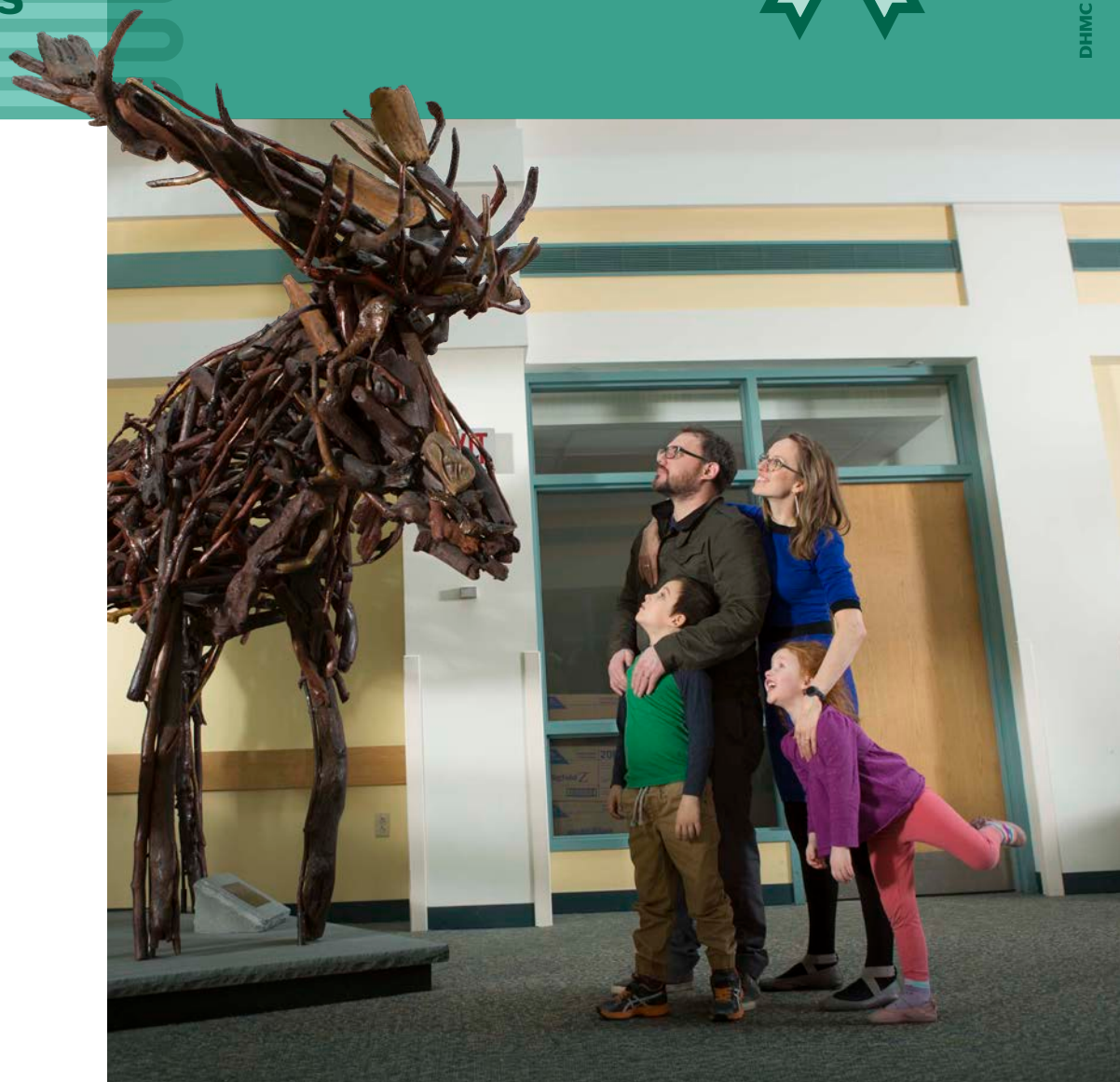
to clients in need of crisis intervention, safety plan development, and weekly case management for housing assistance.



Additional community organizations

THAT RECEIVED DHMC GRANTS
IN FISCAL YEAR 2025:

In fiscal year 2025, more
than **50 community
organizations**
received grants totaling
\$1.65 million from
DHMC and DHC.



Dartmouth Health

IN THE COMMUNITY

DHMC and DHC work in close partnership with community organizations and community members to create resources, programs, and conditions that support health and well-being. Some stories that demonstrate our commitment to improving community health for everyone include...



MONTHLY LOW-BARRIER pop-up clinics

DHMC collaborates with multiple Upper Valley organizations to meet the needs of unhoused persons by holding 'Pop-Up Clinics' at the Lebanon Winter Shelter and Kilton Public Library. With DHMC funding and support, 'Pop-Up' partners serve 25+ community members monthly, offering blood pressure checks, wound care, vaccinations, HIV/HCV testing, showers, food, substance use and mental health services, assistance with housing, intimate partner violence counseling, and other supports that help re-connect people to the health care and services they need.

"I had a patient let me know yesterday that she came to the August [clinic] for a hot shower and left feeling so well-connected... and was able to access new community services. She said, 'I went in for a shower, and came out hopeful I might be able to get a place to live!'"

- Local Provider

"Thank you very much... you give people hope and reason and motivation and faith in human society to get better, to get the help to save their lives."

- Clinic Visitor

260 
visitors
across 12 clinics
from July 2024-June 2025


78 **individuals**
received
medical
services

16 
vaccinated
against flu and COVID-19

125 
individuals tested
for HIV/HCV

87 
social worker
consultations

Evidence-based youth vaping prevention

TOOLKIT AND CURRICULUM DISSEMINATION

160 
**parents, educators, health
professionals, and students
reached**

 **virtual and
in-person
trainings**
held from January-June of 2025

In January 2023, DHMC's Community Health team used feedback from local organizations, school staff, parents and caregivers, and health professionals to inform the creation of an evidence-based toolkit of resources for vaping education and prevention.

Updated each school year, the toolkit includes resources for evidence-based prevention curriculum, cessation supports, alternatives to suspension programming for students in violation of tobacco-free campus policies, factsheets for parents and caregivers, and more. In addition to distributing the toolkit, the Community Health team and local Regional Public Health Networks partner with schools and other organizations to review evidence-based resources that these groups can assess for "fit" to their specific population. The Community Health team also holds regular in-person and virtual Vaping 101 trainings for educators, parents, and caregivers of youth looking to learn more about vaping and other oral nicotine products.



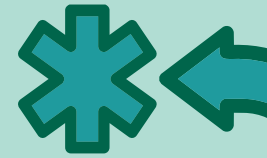
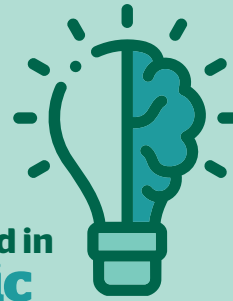
SUPPORTING Regional EMS Providers

DHMC offers support to 42 Emergency Medical Services (EMS) units in the Upper Valley to ensure these EMS teams can provide lifesaving care when it's needed most.

This support includes free Medical Direction to these EMS units - a requirement for operations, which might include case reviews, guiding care improvement and supporting units to implement improvements in response to strokes, overdoses, and other emergencies. DHMC's EMS Institute also provides monthly continuing education to help EMS professionals maintain licensure, and helps build the regional EMS workforce by providing EMS Certification courses to people seeking to enter the EMS field.

**428
EMS**

providers
participated in
**didactic
continuing
education
sessions**



**Medical
direction
provided to**

**42
agencies**



4,942

total hours
accounted for by
**DHMC
Division
of EMS**



1,264

**CE hours
recognized**





Supports and Services FOR OLDER ADULTS

Dartmouth Health's Geriatric Center of Excellence (GCoE) supports, aligns, coordinates, and provides visibility for all geriatric initiatives across the Dartmouth Health system including clinical care, research, education and policy. Within the GCoE, the Aging Resource Center (ARC) advances a clear, deeply felt mission: to provide high-quality educational and support programs and access to resources that engage and enhance the minds, bodies, and spirits of older adults and their care partners.

The Center also serves as a valued bridge among patients, healthcare providers, and community services, providing guidance in a warm, welcoming environment. Each season, the ARC team brings great care and intention to designing programs grounded by its mission and rooted in learning, connection, and well-being. These programs include classes on Healthy Aging, Dementia Support and Education, Planning Ahead, Technology, Mind and Spirit, Arts and Aging, and various support groups. Core offerings such as Fall Prevention, Advance Directives, and Dementia Resources continue to anchor the work, providing essential tools and knowledge for navigating the aging process with confidence.

153 total
programs
offered:

- 29 on Healthy Aging
- 19 on Planning Ahead
- 68 on Dementia
- 10 on Mind & Spirit
- 20 on Arts & Aging
- 7 Support Groups

6,025 total
attendance
for all program
occurrences

875 total unique participants from
26 states and British Columbia
763 total attendance for Dementia
Resource Team Events



29% 
in-person
and
71% 
virtual
programs

Food is Medicine

INITIATIVES



"Sweet Beet Market and Cafe, a program of the Kearsarge Food Hub, is very grateful to partner with Dartmouth Health to fulfill our shared mission of getting more locally sourced, nutritious foods to people in our region, especially at the vital stage of pregnancy and early childhood. The revenue from these meals also helps with the viability of our organization and sends dollars back to our local farmers."

- Hanna Flanders, Co-Founder [Kearsarge Food Hub](#)

Grounded in the belief that food is a part of healing, DHMC helps patients access nutritious foods that support their health. In 2025, DHMC provided approximately 2,000 bags of shelf-stable food at multiple clinic locations, in partnership with the Upper Valley Haven and the New Hampshire Food Bank.

Approximately 1 in 10 people in our region experience food insecurity, and our on-site food support removes barriers people face to accessing food, such as transportation, stores and pantries.

DHMC and the Clinics also provide healthy food prescriptions, farm shares, and nutritionally appropriate prepared meals to meet patients' health and social needs. At our Lebanon DHMC campus, DHMC's Farmacy Garden grows produce—including peppers, beans, tomatoes, potatoes, chard, kale, strawberries, blueberries, apples and more— in partnership with Willing Hands, which is then distributed to food shelves in our region to increase the availability of fresh, locally grown fruits and vegetables for our community.

Willing Hands partnership

85+ food access partners

70+ food donors

Nearly 800 volunteers engaged

3,665,500 servings distributed to the community



Farmacy Garden

1058.2 pounds of food produced

78 volunteers engaged

257 volunteer hours

Learn more.

GET INVOLVED.

Barbara Farnsworth

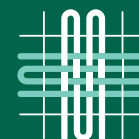
Director, Community Partnerships
Dartmouth Health Office of Community Health

Dartmouth Hitchcock Medical Center
One Medical Center Drive
Lebanon, NH 03756

Email: barbara.g.farnsworth@hitchcock.org



dartmouth-hitchcock.org/about/community-health



Dartmouth
Health