Virtual Urgent Care Quick Start
(For D-H employees and their dependents on the D-H Health Plan)

REGISTER TODAY SO YOU’RE PREPARED FOR A VIRTUAL DOCTOR VISIT THE NEXT TIME YOU OR A FAMILY MEMBER GET SICK.

How To Register Through The Web Portal
(Express Registration)

1. Visit go.d-h.org/virtualurgentcare for information and to start the sign-up process. You will need your health insurance card.

2. To activate your account, enter your last name and Dartmouth-Hitchcock Health plan subscriber ID number, found on your insurance card, and click “Continue”. Express Registration will automatically enroll your eligible dependents.

   If you’re a dependent, it is recommended, but not required, for the primary insurance subscriber to be the first to register. If you’re a dependent, enter the primary policy holder’s subscriber ID and your date of birth.

3. Create a username and password for your D-HH Virtual Urgent Care account

4. You are registered! We’ll send you an email, and all you have to do is click “Access Your Account” to load your dashboard.

   You may also send a link from this confirmation email to your eligible dependents, who then can create a private account simply by verifying their email addresses.

Copyright © 2020 MDLIVE Inc. All Rights Reserved. MDLIVE may not be available in certain states and is subject to state regulations. MDLIVE does not replace the primary care physician, is not an insurance product and may not be able to substitute for traditional in person care in every case or for every condition. MDLIVE does not prescribe DEA controlled substances and may not prescribe non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE does not guarantee patients will receive a prescription. Healthcare professionals using the platform have the right to deny care if based on professional judgment a case is inappropriate for telehealth or for misuse of services. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit https://www.MDLIVE.com/terms-of-use/ MCR3089