

Virtual Urgent Care Quick Start

(For D-H employees and their dependents on the D-H Health Plan)

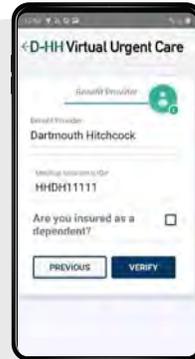


Register today so you're prepared for a virtual doctor visit the next time you or a family member get sick.

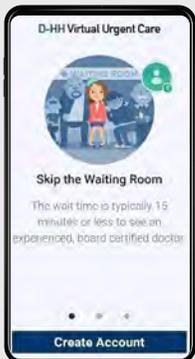
How To Register Through The D-HH Virtual Urgent Care App



1. Get the D-HH Virtual Urgent Care app in the App Store or Google Play Store.

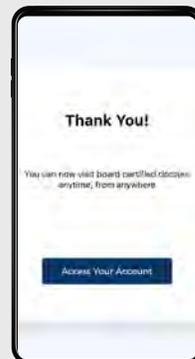


4. Search "Dartmouth Hitchcock" to populate the field requesting "Employer, Insurance Provider, or Organization" (iOS) or "Benefit Provider" (non-iOS).

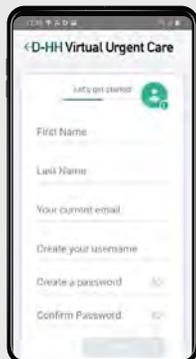


2. Click "Create Account". Please note that registration screens may look slightly different depending on which type of device you are using.

You will need the Dartmouth-Hitchcock health plan subscriber ID number, found on your insurance card.



5. You are registered! Click "Access Your Account" to load your D-HH Virtual Urgent Care dashboard to enter your medical history and/or request a visit.



3. Enter your personal information and verify your D-H health plan status.



(833) 599-0447



go.d-h.org/virtualurgentcare

\$49

for employees and dependents on the D-H Health Plan



Meet Sophie, your personal assistant

Text **dhememployee** to **635483**



Get the app today, and be prepared for a virtual doctor visit the next time you get sick.

How To Register Through The Web Portal (Express Registration) →

Virtual Urgent Care Quick Start

(For D-H employees and their dependents on the D-H Health Plan)

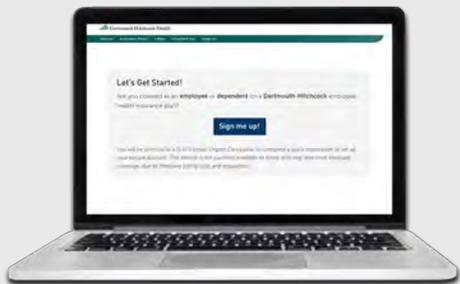


Register today so you're prepared for a virtual doctor visit the next time you or a family member get sick.

How To Register Through The Web Portal (Express Registration)

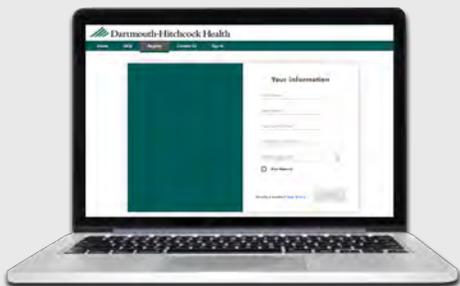


1. Visit go.d-h.org/virtualurgentcare for information and to start the sign-up process. **You will need your health insurance card.**



2. To activate your account, enter your last name and Dartmouth-Hitchcock health plan subscriber ID number, found on your insurance card, and click "Continue". **Express Registration will automatically enroll your eligible dependents.**

If you're a dependent, it is recommended, but not required, for the primary insurance subscriber to be the first to register. If you're a dependent, enter the primary policy holder's subscriber ID and your date of birth.



3. Create a username and password for your D-HH Virtual Urgent Care account.



4. **You are registered!** We'll send you an email, and all you have to do is click "Access Your Account" to load your dashboard.

You may also send a link from this confirmation email to your eligible dependents, who then can create a private account simply by verifying their email addresses.