



WELCOME to  
*Palliative Care ECHO 5.0*

October 2025 –  
June 2026

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# Moral Distress and Moral Injury

**Christopher Charles, MSN, RN, CCRN**

**Clinical Ethics Consultant & Clinical Nurse** – Dartmouth Hitchcock Medical Center

**Doctor of Nursing Practice Candidate** – Boston College



## Have you . . .

- Had challenges sleeping, waking and wondering if you could have done something differently in the care of patients?
- Felt like you were not a strong advocate for your patient?
- Felt strained by the competing responsibilities of self, family, and profession?



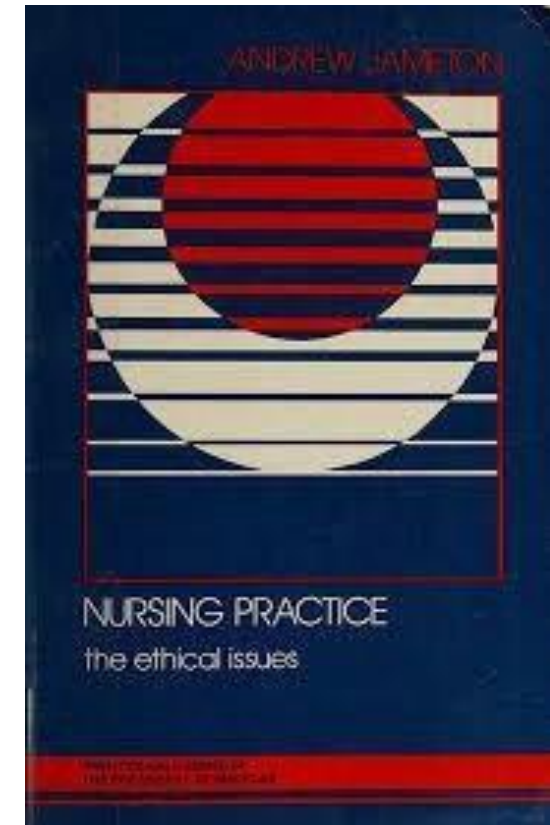
## Moral Distress & Injury

- **Moral Distress:** Refers to the psychological unease that results when professionals identify an ethically correct action to take but are unable due to institutional or hierarchical barriers (British Medical Association, 2021).
- **Moral Injury:** Occurs when sustained moral distress results in a reduction in functioning or psychological harm (British Medical Association, 2021).



## Moral Distress – Historical Context

- Entered nursing literature in 1984, Andrew Jameton - *Nursing Practice: The Ethical Issues*
  - Drawn from descriptions of bioethical conflicts that included:
    - Appropriate care for terminally ill patients
    - Limits of life support
    - Communication and decision-making with patients and families.



(Jameton, 1984)

## Moral Distress

- Healthcare professionals encounter situations where they feel unable to act according to what they feel is right, due to institutional or hierarchical barriers (Jameton, 1984; Grace & Uveges, 2023).
- Moral distress may result in:
  - Migration from clinical areas of high stress
  - Emotional distancing from patients, compassion fatigue, and poor outcomes.
  - Attrition from the profession (Allen & Butler, 2016; Robinson et al., 2014).
    - Large financial costs associated with attrition of trained staff

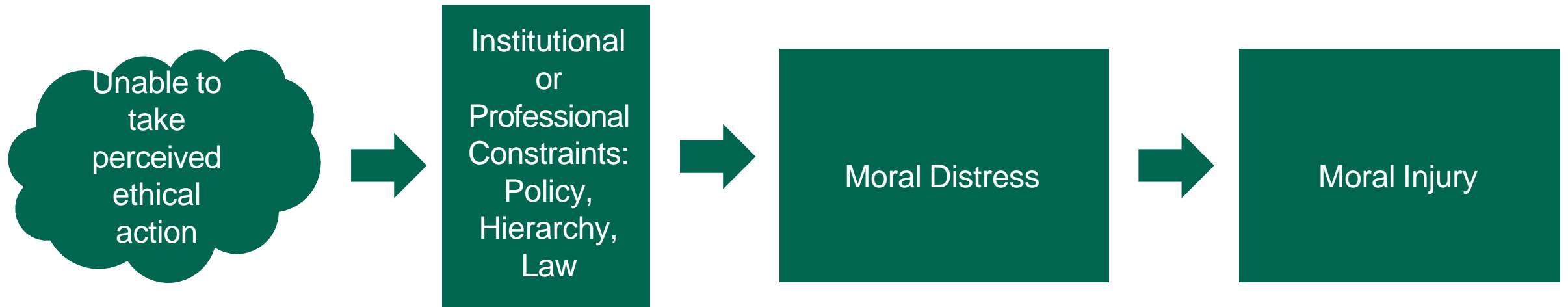
## Moral Injury – Historical Context

- Introduced in 1994 by Dr. Jonathan Shay, a military psychiatrist, who identified a syndrome among Vietnam War Veterans (Nash, 2012).
- Dr. Litz, in 2009 - “Moral Injury and moral repair in war veterans: A preliminary model and intervention strategy.”
- Euripides identified the syndrome, “miasma”– to describe any violation of moral values (Koenig & Al Zaben, 2021).



## Moral Injury

- Is described as a significant cognitive and emotional response that follows instances where there have been transgressions against an individual's ethical code (Williamson et al., 2021).
- Can yield:
  - Feelings of shame or guilt
  - Changes in cognition
  - Changes in self-image
  - Maladaptive coping (Williamson et al., 2021).

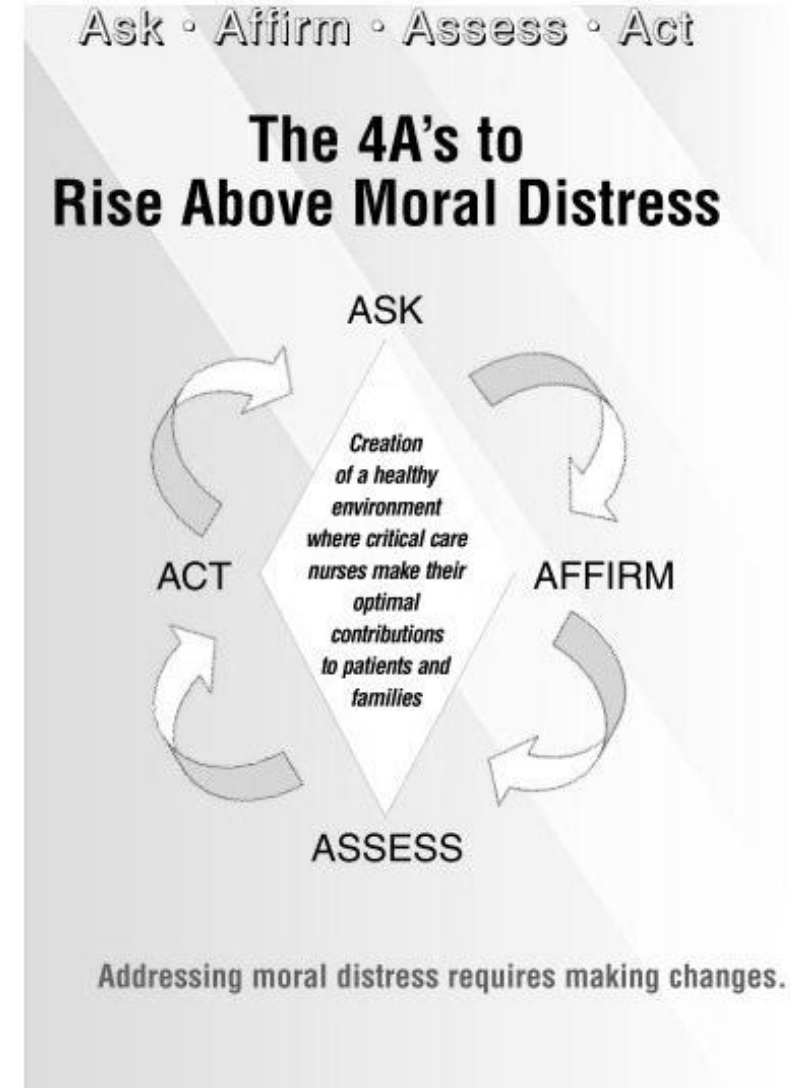


## Strategies to Address Moral Distress and Injury

- Developing moral agency among healthcare professionals (Robinson et al., 2014).
  - Provide ethics education that speaks to everyday ethical issues.
  - Empower clinical staff:
    - Identify a problem
    - Sort out nuances
    - Conceptualize and act.

## Strategies to Address Moral Distress and Injury

- American Association of Critical Care Nurses 4 A's (Rushton, 2006).
  - Ask
  - Affirm
  - Assess
  - Act
- Moral Distress Consult Service (Epstein & Delgado, 2010).



(The 4A's to Rise Above Moral Distress, n.d.)

## Strategies to Address Moral Distress and Injury

- Policy development for recurrent issues.
- Interdisciplinary collaboration to foster support and pooled resources to navigate challenges



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Section of Palliative Care  
DARTMOUTH HITCHCOCK  
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# VSED: A Primer

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November 4, 2025

## Outline

- Define Terminology & Overview
- Explore who Chooses VSED and why?
- Discuss the ethical principles related to VSED
- Review Best Practices in supporting VSED
- Understand the stages of VSED
- Identify basic symptom management
- Access Resources



*Vincent van Gogh, "Sunflowers," 1888  
Oil on Canvas, The National Gallery (London)*

## Terminology

### **CFO = Comfort Feeding Only**

Offering as much or as little food and drink as the patient appears to enjoy without regard for adequate hydration and nutrition

### **MCF = Minimal Comfort Feeding**

The amount of food or fluid offered, self-fed, or caregiver-assisted is the “minimum amount needed for comfort”

### **VSED = Voluntarily Stopping Eating and Drinking**

A deliberate, self-initiated attempt to hasten death in the setting of suffering refractory to optimal palliative interventions or prolonged dying that a person finds intolerable

## Unlike other forms of hastening death, VSED:

Is a natural dying process

Is legal nationwide

Does not REQUIRE the assistance of medical professionals, though strongly recommended.

Avoids many ethical and legal concerns associated with MAID or other palliative measures of last resort

Alternative forms of last resort measures require a prognosis of <6 months, VSED is an option for those with slowly progressive disease

**“A competent person would have a constitutionally protected right to refuse lifesaving hydration and nutrition.”**

*-Cruzan v. Director, Missouri Department of Health (1990), Supreme Court of the United States*

## VSED Eligibility

Individuals near the end of life due to illness or advanced age, in serious or accelerated physical health decline, or facing impending cognitive decline

Full decision-making capacity

Voluntary and free from coercion

Not influenced by mental illness or cognitive impairment

Support from main caregivers

The request for VSED is consistent with well-established patient values



Laurits Andersen Ring "The Sick Man," 1902 Oil on Canvas, Wikimedia Commons

## Who Chooses VSED



## Motivations for VSED:

- Control over the timing and manner of death
- A desire to die at home
- Place a high value on independence
- Strong personal resolve and support system
- Poor quality of life
- Ineligible for MAID in their jurisdiction



*Frida Kahlo, "Without Hope," 1945, Oil on canvas  
Museo Dolores Olmedo (Mexico City)*

## Responding to Requests for VSED

### Clinicians

- Seek to understand
- Assess & treat causes of suffering:
  - Symptoms
  - Mental Health, psychiatry
  - Spirituality
  - Ethics
- No secondary gain
- Decision aligns with goals

### Patients

- Demonstrate decision making capacity
  - Understanding of illness
  - Risks, benefits, alternatives to VSED
- Identify challenges:
  - Biological drive to eat and drink & management of those symptoms
  - Social & emotional care partner needs
- Consistency in decision making

## Ethical and legal protections

Advanced Directives

Completed AD for SED

Ulysses Contract

POLST/COLST/PDNR

Document intention to refrain from eating & drinki  
lost decisional capacity

Consider making a short phone video to show your well-thought-out intentions

End of life planning: Cremation/burial, will, etc.

Cause of Death: underlying terminal diagnosis and contributing medical comorbidities.



*Ulysses and the Sirens*, 1891, Oil on canvas, National Gallery of Victoria

## Next steps in planning

Identify the support system

Care partners, loved ones, psychosocial

Identify where

Hospice Support

Private Caregivers

Death Doula



Edvard Munch, "Death in the Sickroom," 1893, Tempera and wax crayon on canvas, National Museum of Norway

## PHASE 1

Approx Days 1-4

Celebrations of life and final goodbyes

Option to stop process

Symptoms: anxiety, restlessness, fatigue, headache, dry mouth/throat, hunger

## PHASE 2

Approx Days 5-9

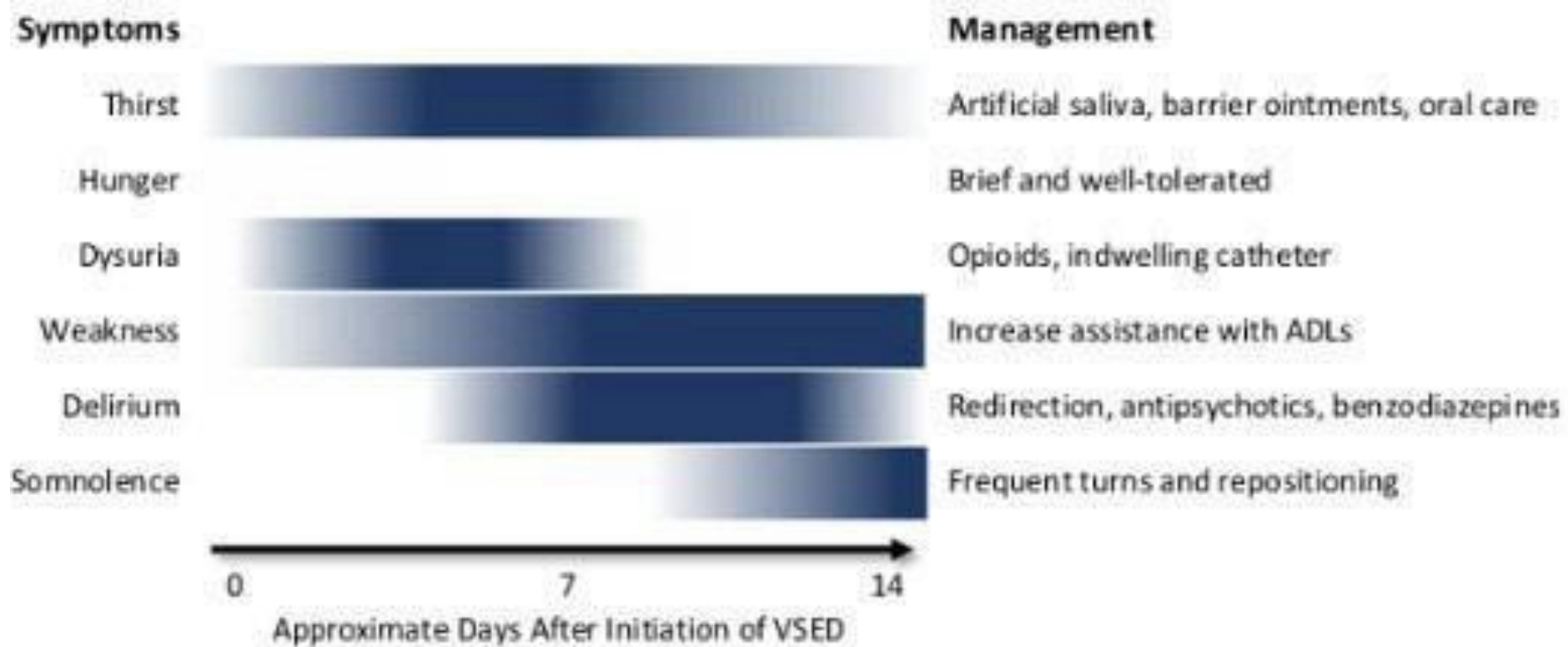
- Most difficult phase
- Symptoms: thirst, some delusions, often lack of capacity, potential agitation, weakness
- Important phase for symptom management to ensure comfort

## PHASE 3

Approx Days 10-14

- Actively dying
- Lethargy -> Somnolent -> Coma
- Symptoms: Normal individualized symptoms at EOL
- Focus on care partners and bereavement

## Symptom Management



## Symptom Management

<b>Thirst &amp; Dry Mouth</b> <ul style="list-style-type: none"><li>• Moist swabs,</li><li>• Lip balm</li><li>• Oral spray/rinse</li><li>• Humidification</li></ul>	<b>Dry Skin</b> <ul style="list-style-type: none"><li>• Lotion</li><li>• Cooling cloths</li></ul>	<b>Pain</b> <ul style="list-style-type: none"><li>• Frequent repositioning</li><li>• Personal care</li><li>• Opioids</li></ul>	<b>Anxiety &amp; Delirium</b> <ul style="list-style-type: none"><li>• Psychosocial Support</li><li>• Benzodiazepines ie. lorazepam</li><li>• Antipsychotics ie. haloperidol</li></ul>
<b>Constipation &amp; Cramping</b> <ul style="list-style-type: none"><li>• Recommend cleanse prior to starting</li><li>• Bowel regimen: Senna/Colace</li></ul>	<b>Hunger</b> <ul style="list-style-type: none"><li>• Distraction</li><li>• Time with loved ones</li><li>• Music/Movies,</li><li>• Memento making</li><li>• Reiki,</li><li>• Massage</li></ul>	<b>Safety</b> <ul style="list-style-type: none"><li>• Hospital bed</li><li>• Bedside commode</li><li>• Urinal</li><li>• Indwelling catheter</li><li>• Walker/cane/lift assist</li></ul>	<b>Psychosocial &amp; Spiritual</b> <ul style="list-style-type: none"><li>• Anticipatory Guidance</li><li>• Clear plan for requests for food or fluid prior to initiation</li></ul>

## Summary

Legal protected right to hasten death  
Requires thorough and thoughtful planning with loved ones and medical teams  
Documentation of decisions and wishes with appropriate legal protections  
Strongly recommend engagement with hospice  
Acknowledge that bereavement may have different characteristics d/t the manner of death, ensure access to bereavement support



Claude Monet, "Nymphéas," 1907, Oil on Canvas, Musée Marmottan Monet, Wikimedia Commons

## Resources

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# How to Create a Legacy

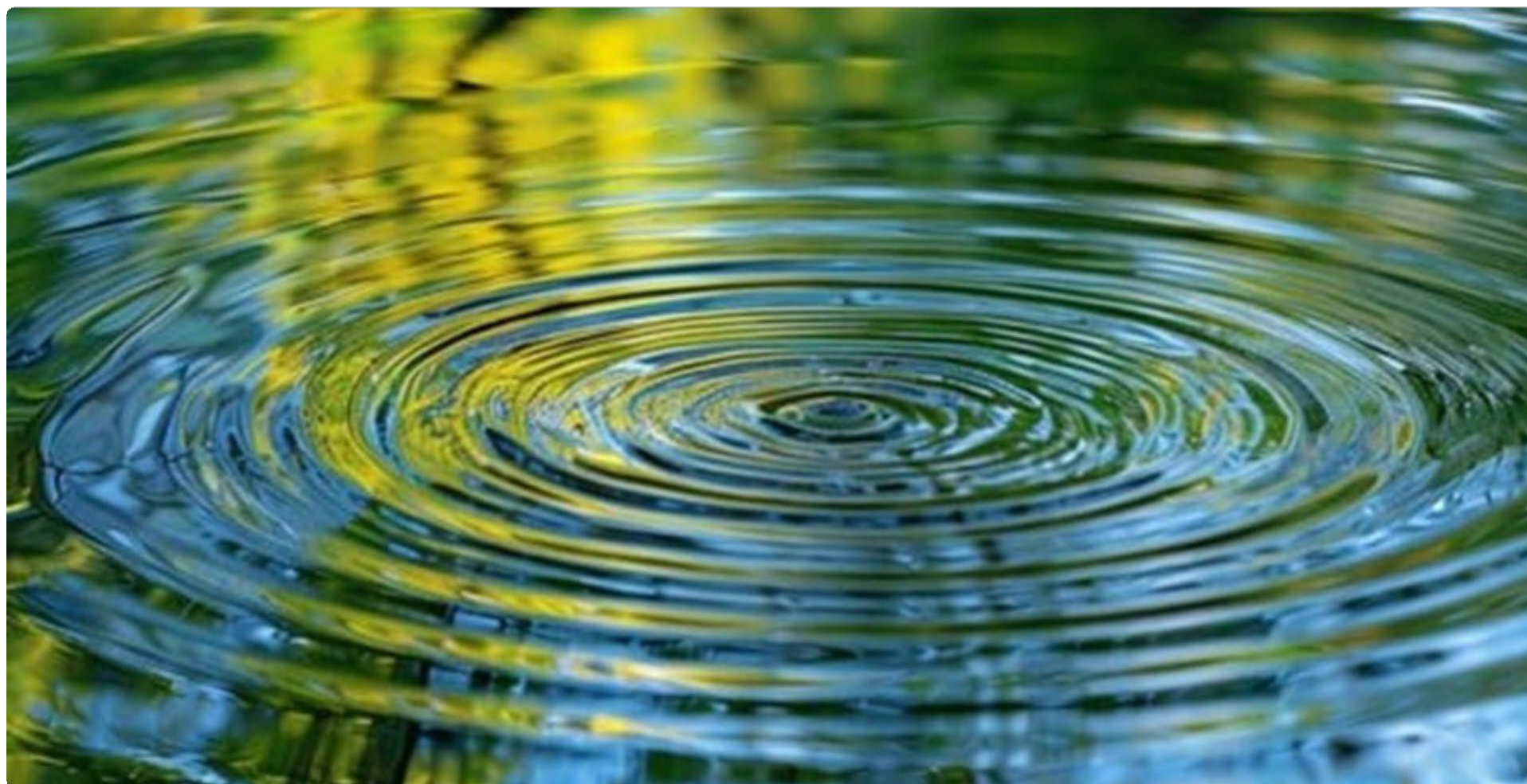
**Connolly Huddleston, MAPS, BCC**

**ECHO 5.0**

**December 2, 2025**

# Takeaways

- **What is legacy**
- **Barriers**
- **The benefits of legacy**
- **How to find, create, and build a legacy**



# What is legacy?

“**Legacy** is broadly defined as *what one leaves behind after death*, and its potential *extends beyond leaving wealth or possessions*.

Creating a legacy is *valuable for meaning-making* and can *foster symbolic immortality*, the feeling of living on after death, by *providing a way for an individual to be remembered* in the lives of those who survive them.”

# Legacy is...

**“the process of passing oneself through generations, creating continuity from the past through the present to the future”**



# Why do people *want* to leave a legacy?

- **Generativity**
- **Personal contribution**
- **Personal accomplishment**
- **Set their family/loved ones up for success**
- **Find peace, reconciliation, consolation, forgiveness**



# Barriers

- **Fear of dying**
- **Exposes a “weakness”**
- **Shock**
- **Denial**
- **Overanalyzing**
- **Complex family dynamics**
- **Perception of others**



# What are the benefits?

- **Emotional benefits**
- **Symptom management**
- **Spiritual well-being (existential distress)**
- **Promotes self-awareness**
- **Brings comfort**



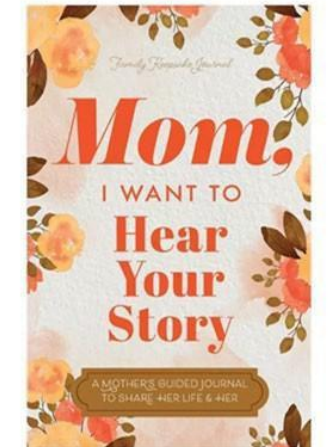
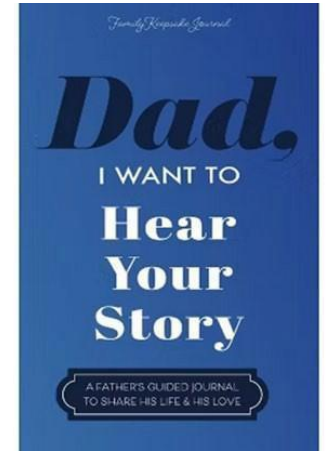
# Benefits cont.

- **Fosters hope, gratitude, and peace**
- **Maintain dignity**
- **Creates a continuous connection**
- **Sense of autonomy**



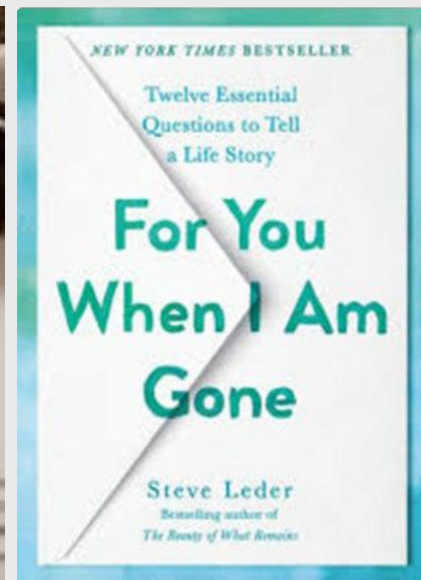
# Legacy Builders

- Talk about it
- Age-appropriate items
- Cards for milestone events
- Family heirlooms
- Journaling



# Builders cont.

- Voice/video recordings
- Donations to charities
- End of life preparation documents
- Recipes
- Funeral arrangements
- Memory boxes



# Legacy Creating Specialists

- **Chaplains**
- **Child-Life**
- **Death Doulas**
- **StoryCorps**
- **Memory Keepers**
- **Local Hospice Agencies**



# Palliative Care as Legacy Specialists



**To palliate: “to make (a disease or its symptoms) less severe or unpleasant without removing the cause”**

“

**“I alone cannot change the world,  
but I can cast a stone across the  
waters to create many ripples.”**

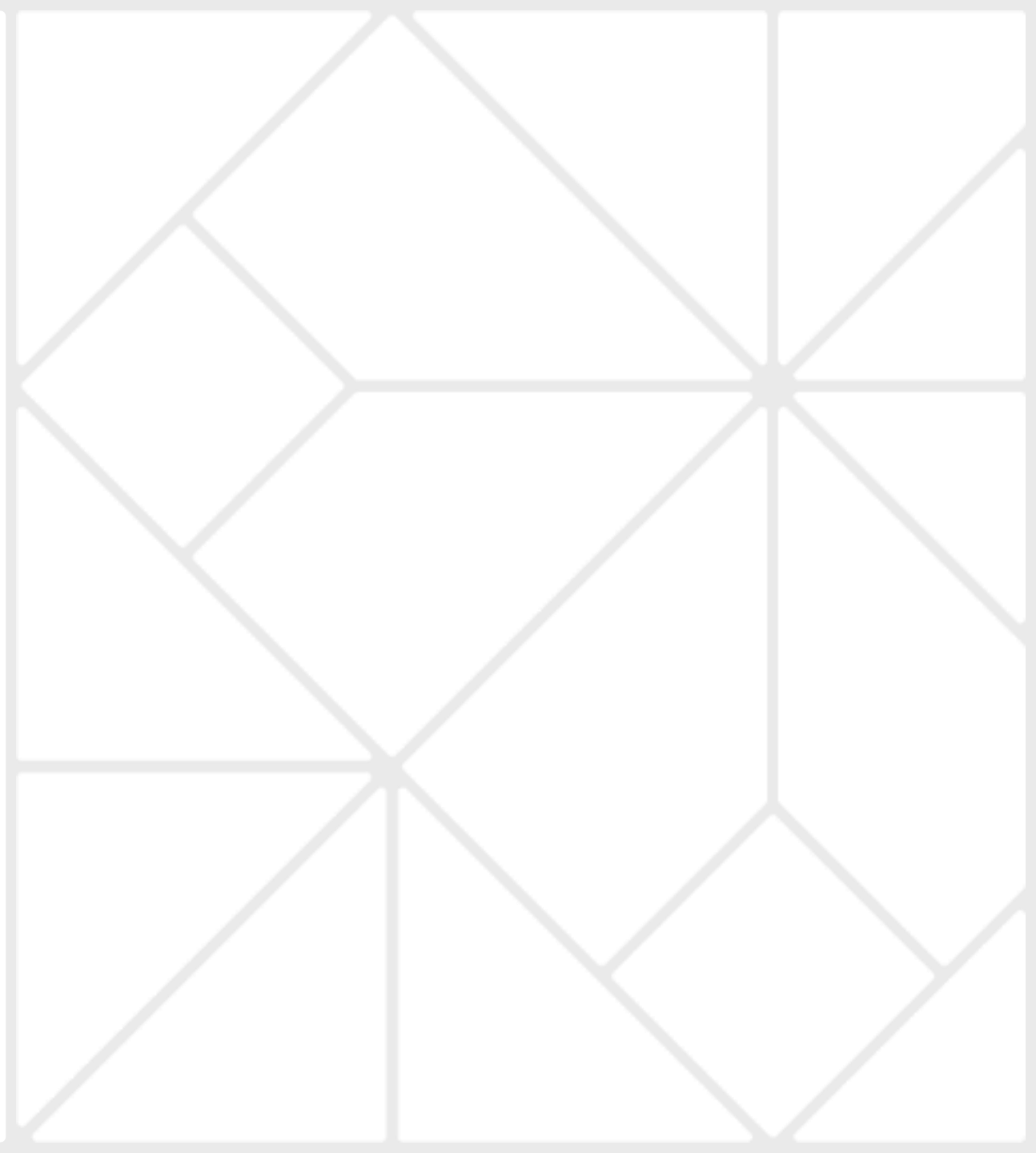
**-Mother Teresa**

”



# Thank you!

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# **Prolonged Grief Disorder:**

## Clarity, controversy, treatment and support

Kristen Johnson, MS, CCLS, FT, GC-C

Palliative Care Program Manager, Bereavement Programs

## DISCLOSURES:

- Artificial Intelligence (AI) was not used
- Perspective of a thanatologist
- I welcome further conversation outside of this presentation

*The Weight of Grief*  
by Celeste Roberge

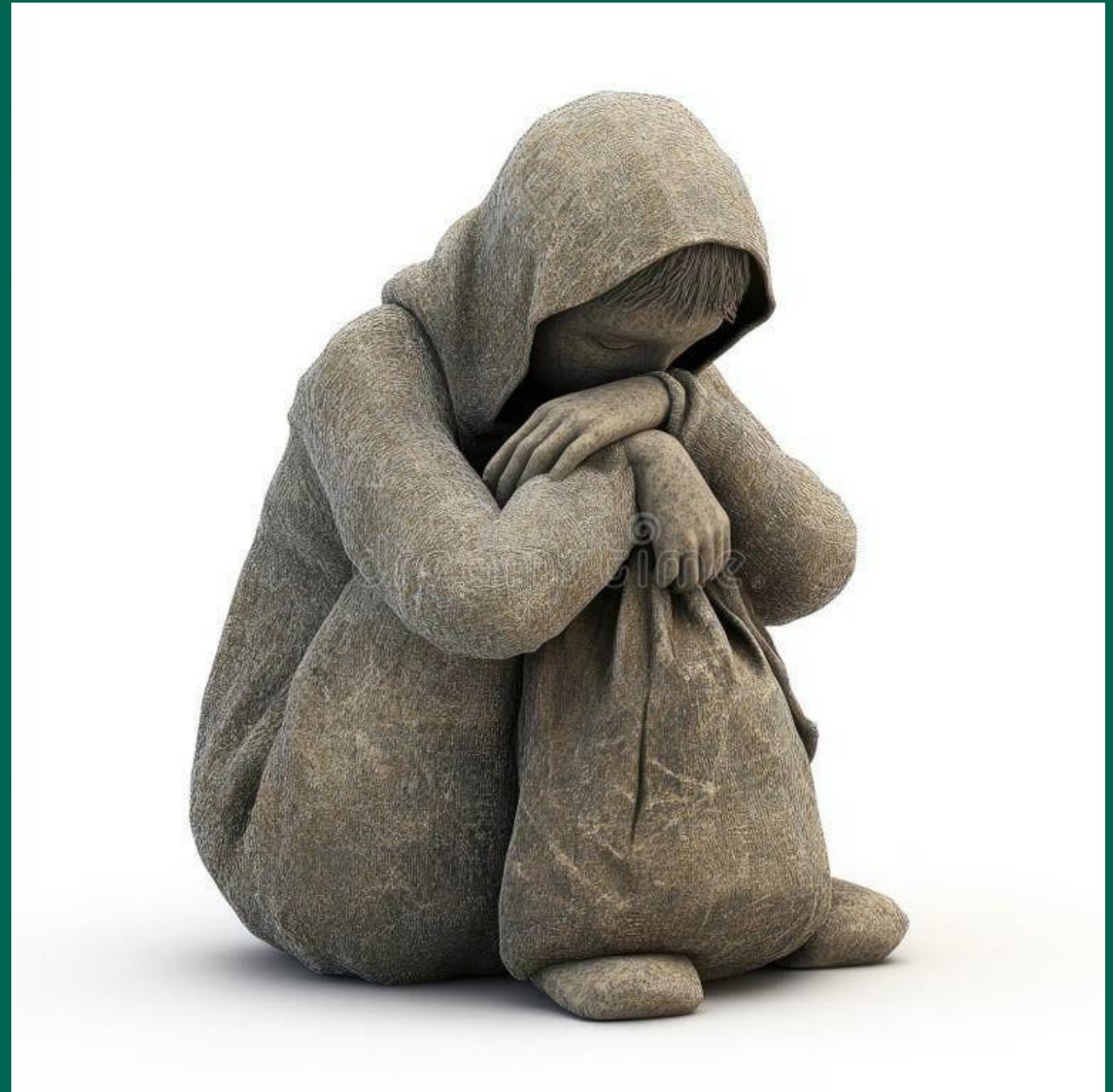
“There is no grief like the grief  
that does not speak.”

-Henry Wadsworth Longfellow



## *Universal support:*

- **Recognizes** individuality and uniqueness of grief
- **Honors** the pain of loss
- **Hold spaces** for grief
- **Understands** grief is something one learns to carry & live with
- **Extends** another layer of support when wanted/needed



## GRIEF IS A SPECTRUM...



Anticipatory Grief < > Acute Grief < > Integrated Grief

# GRIEF IS A SPECTRUM...

Anticipatory Grief < > Acute Grief < > Integrated Grief

...experienced in a  
**NONLINEAR** path



# GRIEF IS A <sup>^</sup>SPECTRUM:

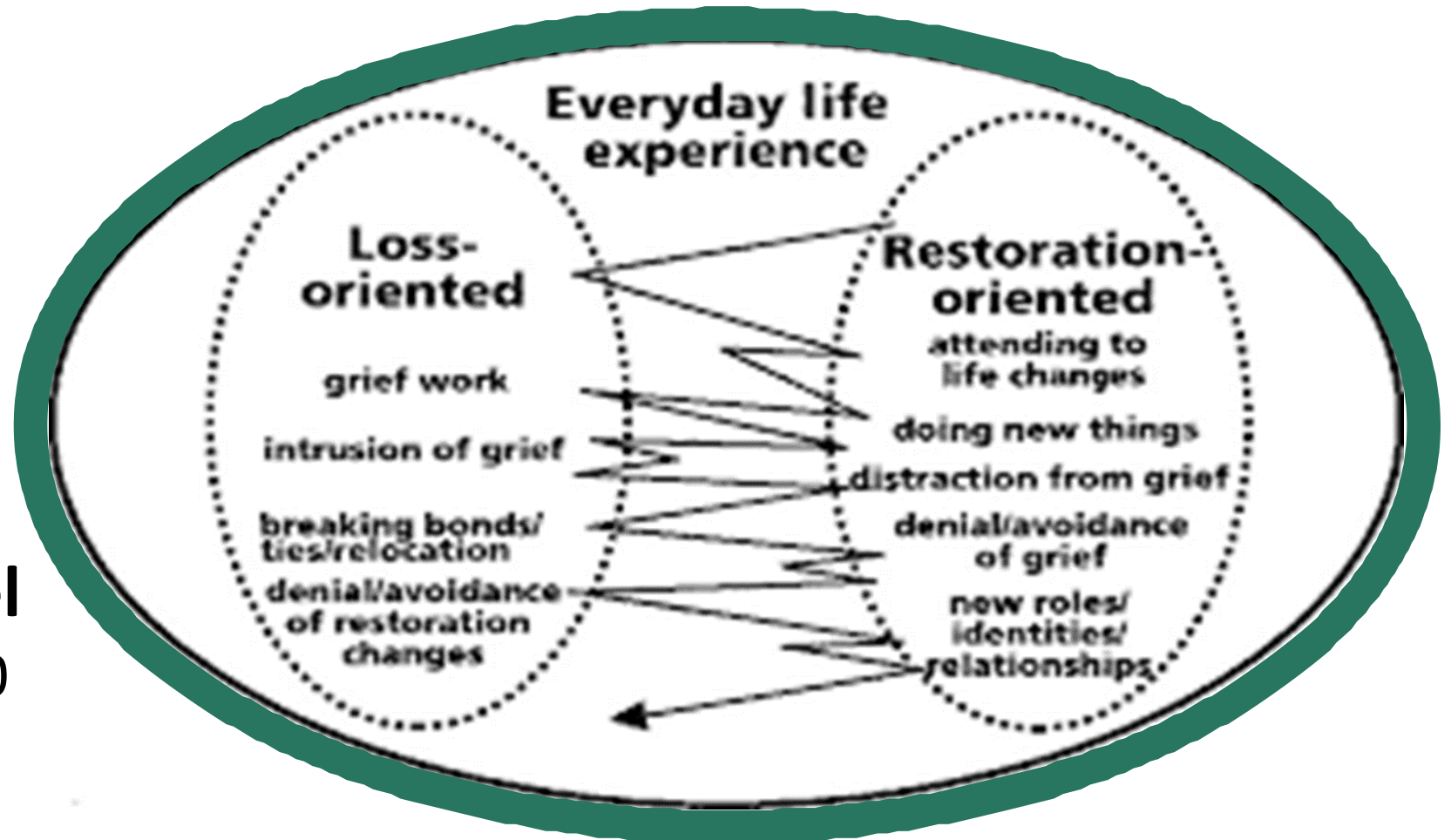
## Meaning Reconstruction Model

Robert Neimeyer

“A central process in grieving is the attempt to reaffirm or reconstruct a world of meaning that has been challenged by loss.”

nonlinear

# GRIEF IS A SPECTRUM:



**Dual Process Model**  
Stroebe & Schut, 2010

## Labels Matter:

### Outdated terms:

Complicated grief

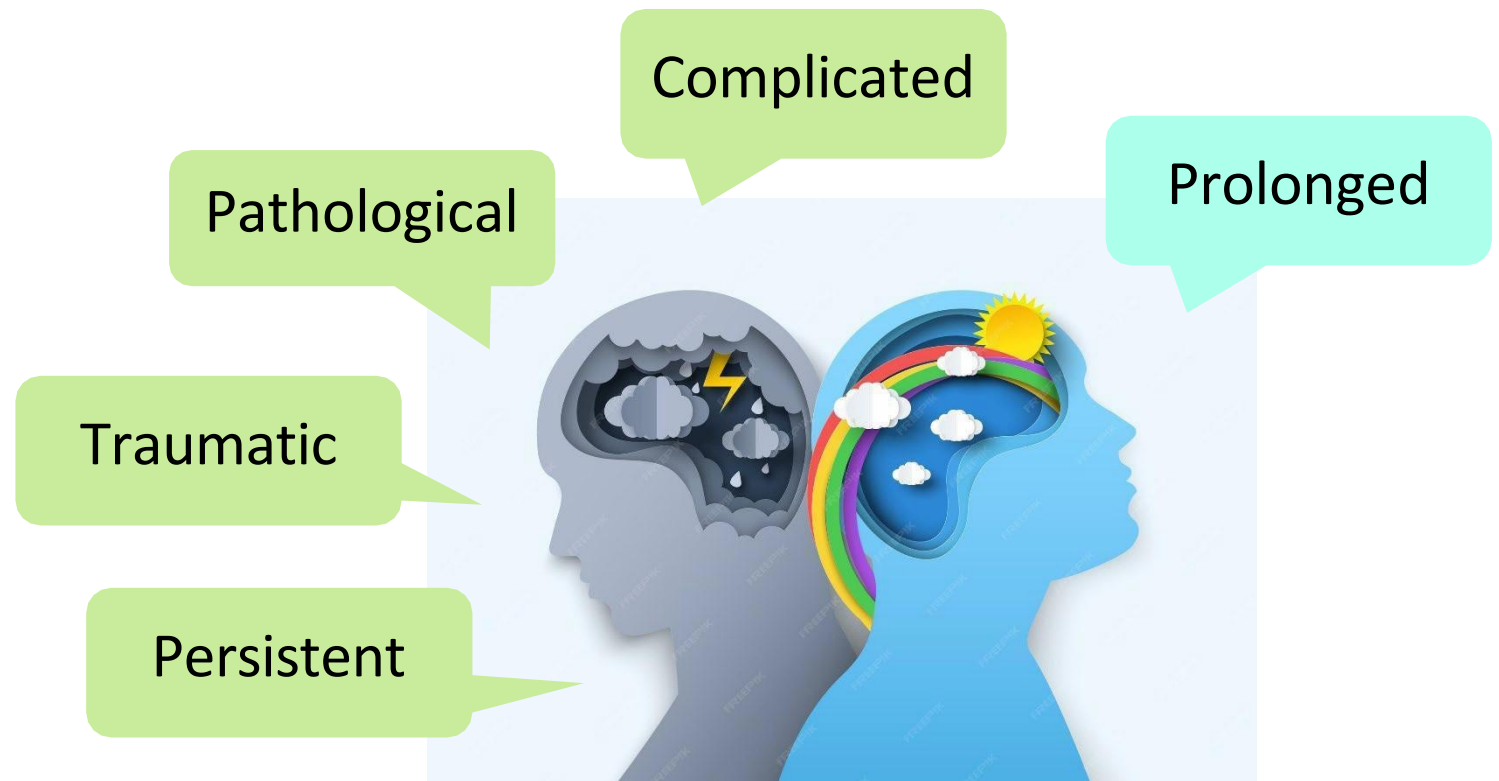
Pathological grief

Traumatic grief

Persistent complex

bereavement disorder

**Preferred term:** Prolonged grief disorder  
(after *at least* 12 months post loss with persistent pervasive yearning and longing)



## Labels Matter:

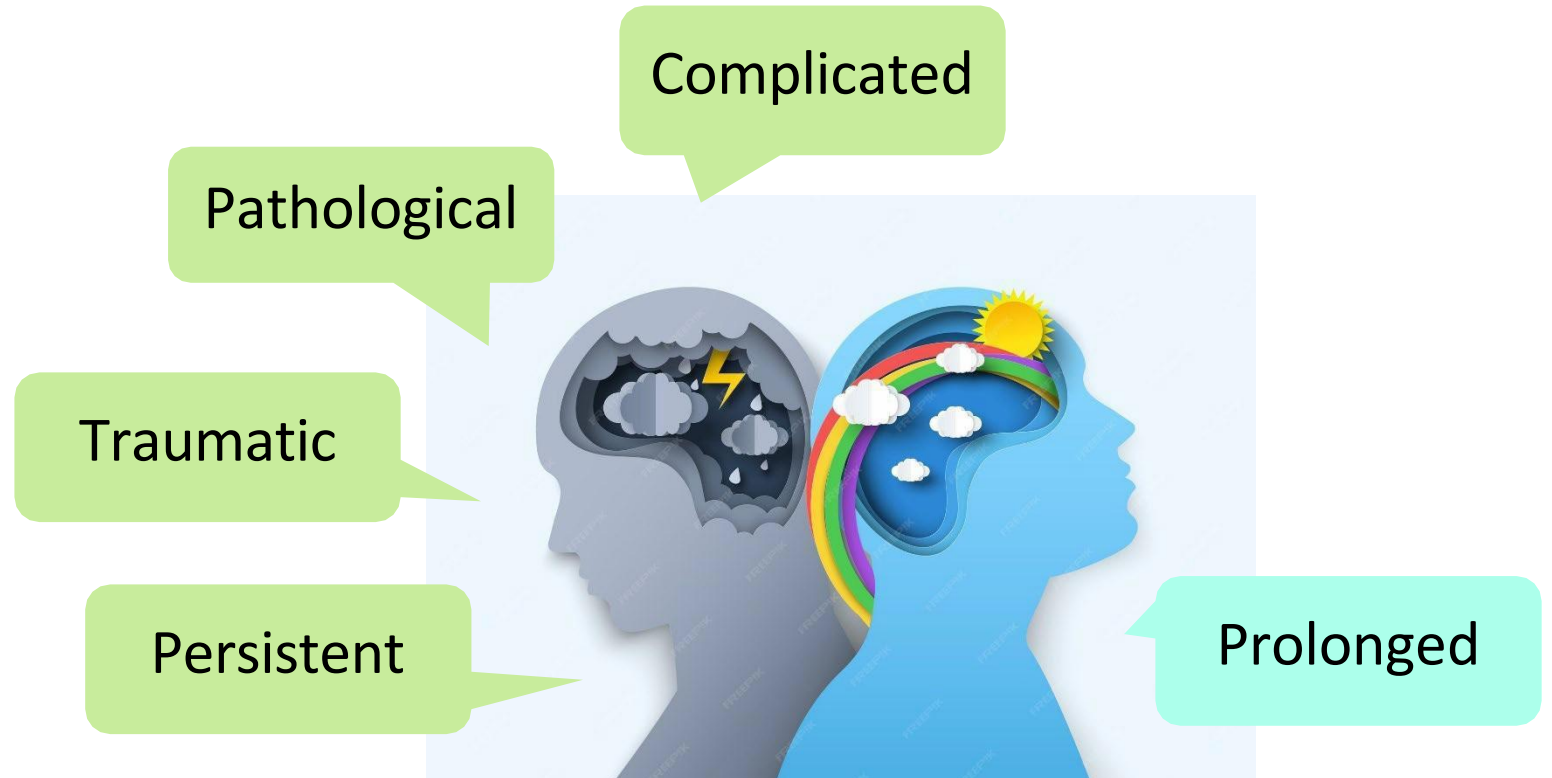
### Outdated terms:

Complicated grief

Pathological grief

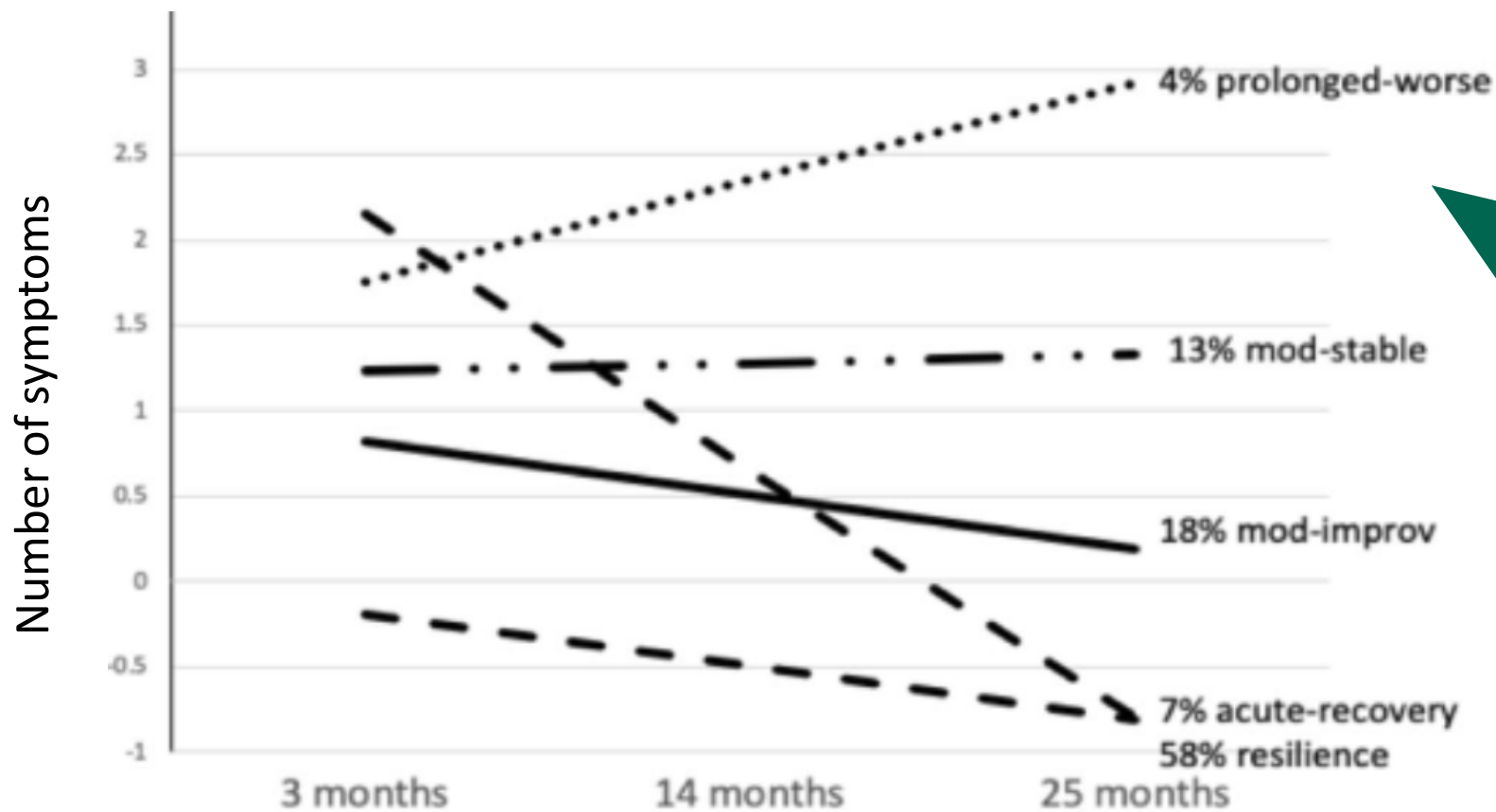
Traumatic grief

Persistent complex  
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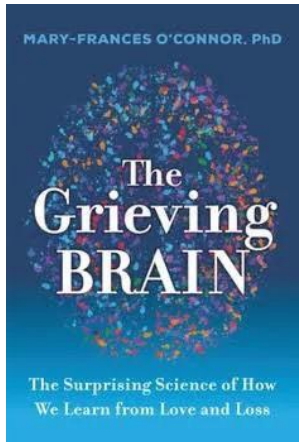
**Preferred term: Prolonged grief**

## Trajectories of grief, by DSM-5 and ICD 11 diagnosis



Difficult/disordered grief is a **SMALL SUBSET**—affects ~4-10% of bereaved, yet takes up to 90% of the literature and most of the clinical attention

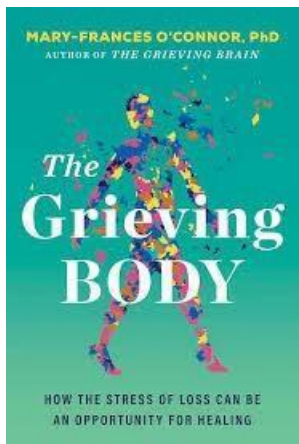
## BIOPSYCHOSOCIAL RESPONSE TO LOSS Mary Frances O'Connor, PhD



Figuring out how to regain the equilibrium in our physiological systems, doing everything without our loved one, is a (largely) unconscious process in grieving

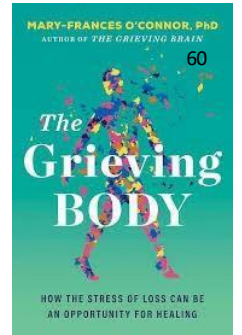
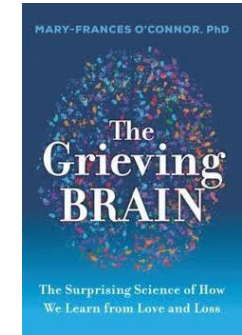
Attempting to re-regulate during grieving looks like:

- Fatigue or brain fog
- Restlessness, low tolerance
- Being more susceptible to illness



# BIOPSYCHOSOCIAL RESPONSE TO LOSS

Mary Frances O'Connor, PhD



## Cardiovascular reactivity

A man is almost twice as likely to die of a heart attack in the first 3 months

## Viewing bereavement as a heightened time for medical risk

While a risky time for people, most people will do fine  
Education, literacy, and a way to check in and follow up when needed is beneficial



# GRIEF DERAILERS

## Thoughts

Second guessing  
Self or other  
questioning/judging  
Existential distress



# GRIEF DERAILERS

## Thoughts

Second guessing  
Self or not guessing  
questioning/judging  
self or other  
Existential distress/judging  
Existential distress

## Feelings

Dysregulated  
Intensely negative  
Low positive



# GRIEF DERAILERS

## Thoughts

- Second guessing
- Self or other questioning/judging
- Existential distress

## Feelings

- Dysregulated
- Intensely negative
- Low positive

## Behaviors

- Escape
- Avoidance
- Negative health patterns





There is a crack in everything,  
that's how the light gets in.

—Leonard Cohen

## RISK FACTORS

- history of mood or anxiety disorders
- alcohol or drug abuse
- multiple losses
- sudden death
- under unnatural circumstances  
(inclusive of death in the ICU)
- inadequate social support



# PROLONGED GRIEF DISORDER (PGD) DIAGNOSIS ICD-11 and DSM-5-TR

1 Loss of a loved one at least 12 months ago

2 Intense persistent yearning/longing for the loved one or preoccupation with thoughts or memories of the deceased for at least the last month

3 At least 3 of the following symptoms, nearly every day, for at least the last month:

- **Identity disruption**
- Marked sense of **disbelief** about the death
- **Avoidance** of reminders of reality of the loss
- Intense **emotional pain** related to the death
- **Emotional numbness** since the loss
- Feeling that life is **unfulfilling, empty, or meaningless**
- **Intense loneliness**



# PROLONGED GRIEF DISORDER (PGD) DIAGNOSIS ICD-11 and DSM-5-TR

continued

4

The disturbance causes **significant distress or impairment** in social, occupational or other important areas of functioning

5

The **duration of bereavement reaction** clearly exceeds **expected** social, cultural, or religious norms for the individual's culture and context

6

The disturbance is **not better accounted for by another mental disorder** (e.g. major depression, PTSD, etc.)



# DIFFERENTIAL DIAGNOSIS for Prolonged Grief Disorder (PSD)

Depression	Grief
Preoccupied with self-critical and pessimistic rumination and feelings of worthlessness	Preoccupied with thoughts, images, and memories of the deceased

- **Is grief the main challenge?**
  - If yes, is this PGD...or a heightened period of natural grief
- **Is there another diagnosable disorder?** (e.g., Depression, PTSD)
  - If yes, is grief the primary challenge?
- **Is there a co-occurring condition that needs treatment first?**
  - Psychotic disorder
  - Substance use disorder
  - Bipolar disorder
  - Imminent suicidal risk



# SCREENING & ASSESSING Prolonged Grief Disorder (PSD)

## Tools for screening:

- PG-13-Revised (PG-13-R)
- Inventory of Complicated Grief (ICG)
- Brief Grief Questionnaire (BGQ)

## Instruments to distinguish symptoms

- Typical Beliefs Questionnaire (TBQ)
- Grief Related Avoidance Questionnaire (GRAQ)
- Structured Clinical Interview for PGD (SCI-PGD)
- Grief-related Work & Social Adjustment Scale (WSAS)

**PROLONGED GRIEF DISORDER (PG-13-Revised)**

Q1. Have you lost someone significant to you?  Yes  No

Q2. How many months has it been since your significant other died?  Months

For each item below, please indicate how you currently feel?

Since the death, or as a result of the death...	Not at all	Slightly	Some-what	Quite a bit	Overwhelmingly
Q3. Do you feel yourself longing or yearning for the person who died?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q4. Do you have trouble doing the things you normally do because you are thinking so much about the person who died?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5. Do you feel confused about your role in life or feel like you don't know who you are any more (i.e., feeling like that a part of you has died)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q6. Do you have trouble believing that the person who died is really gone?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7. Do you avoid reminders that the person who died is really gone?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q8. Do you feel emotional pain (e.g., anger, bitterness, sorrow) related to the death?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9. Do you feel that you have trouble re-engaging in life (e.g., problems engaging with friends, pursuing interests, planning for the future)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q10. Do you feel emotionally numb or detached from others?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11. Do you feel that life is meaningless without the person who died?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q12. Do you feel alone or lonely without the deceased?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q13. Have the symptoms above caused significant impairment in social, occupational, or other important areas of functioning?  Yes  No

Questions Q3 through Q12 in the PG-13-R are rated using a 5-point scale ranging from 1=not at all to 5=overwhelmingly. A PG-13-R symptom score of 30 or greater identifies syndromal-level PGD symptomatology. COURTESY/HOLLY G PRIGERSON, PHD, JIEHUI XU, M.S., PAUL K MACIEJEWSKI, PHD

YOUR SUMMED SCORE IS

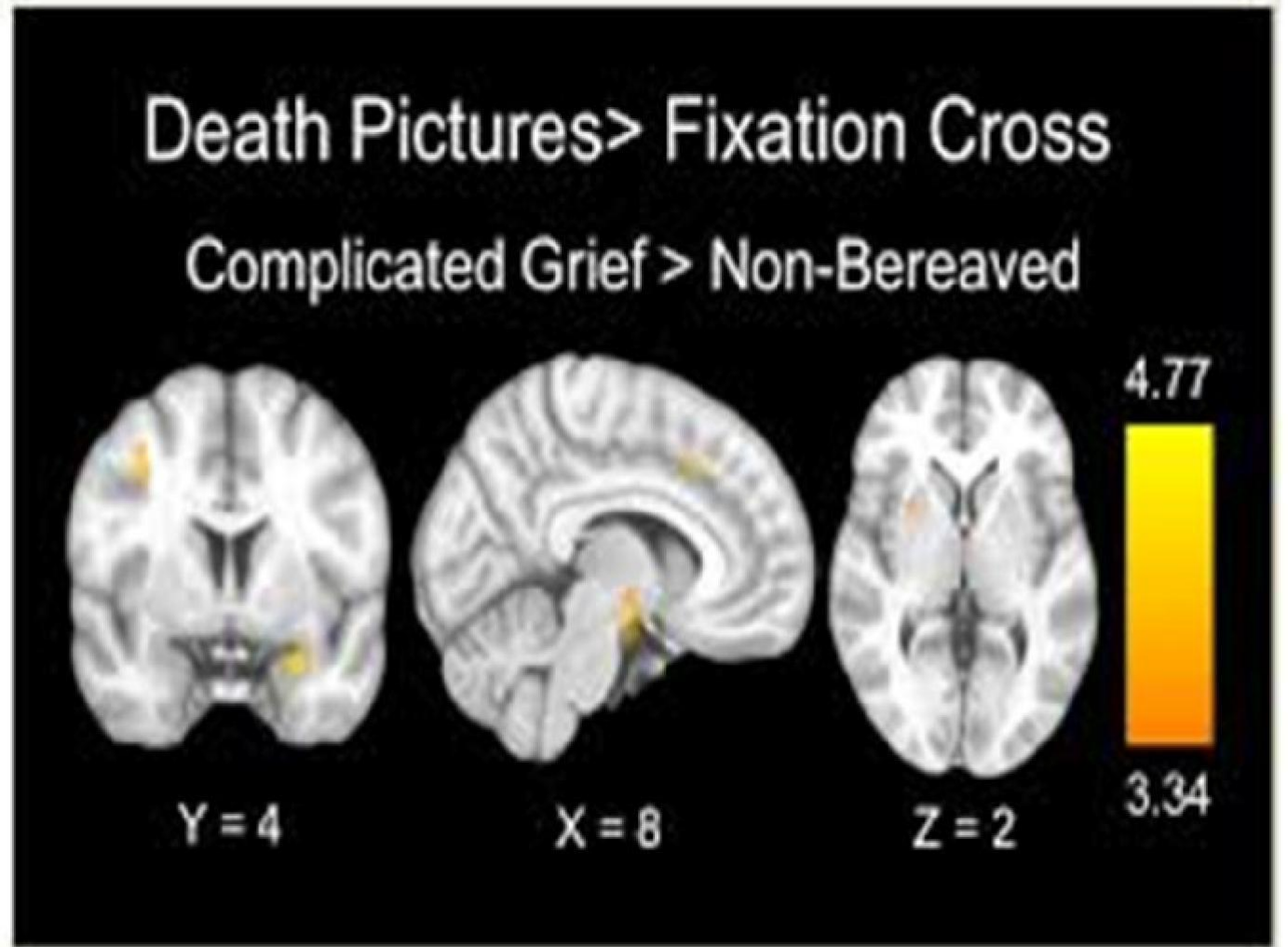
## CURRENT STUDIES

### 1. fMRI

2. DREAM Lab (Medical College of Wisconsin)

3. Pharmacology (Naltrexone treatment)

4. Center for Prolonged Grief - Prolonged Grief Therapy



- 19 bereaved and 19 non-bereaved individuals
- Bereaved individuals showed distinct brain activations

## CURRENT STUDIES

1. fMRI
2. **DREAM Lab** (Medical College of Wisconsin)
3. Pharmacology (Naltrexone treatment)
4. Center for Prolonged Grief - Prolonged Grief Therapy



- Screened 190 potential patients
- 19 individuals enrolled in Iyengar Yoga study
- 20 individuals to active control health education
- Seven non-bereaved participants to complete 10 week study

## CURRENT STUDIES

1. fMRI

2. DREAM Lab (Medical  
College of Wisconsin)

**3. Pharmacology  
(Naltrexone treatment)**

4. Center for Prolonged Grief  
- Prolonged Grief Therapy



- Study to consider pharmacology in treating PGD
- Conceptualized PGD as “addiction disorder”
- Intention to disrupt capacity to engage in social bonding and eliminate craving the person who died

## CURRENT STUDIES

1. fMRI
2. DREAM Lab (Medical College of Wisconsin)
3. Pharmacology (Naltrexone treatment)
- 4. Center for Prolonged Grief - Prolonged Grief Therapy**



## The Center for Prolonged Grief

- Prolonged Grief Treatment
- 3 studies
- 16 sessions
- Results: Prolonged Grief Treatment (PGT) twice as effective as Interpersonal Psychotherapy (IPT)

## EFFECTIVE SOURCES OF SUPPORT AND TREATMENT

Psychoeducation with Social Support (PSS)

Accelerated Resolution Therapy (ART)

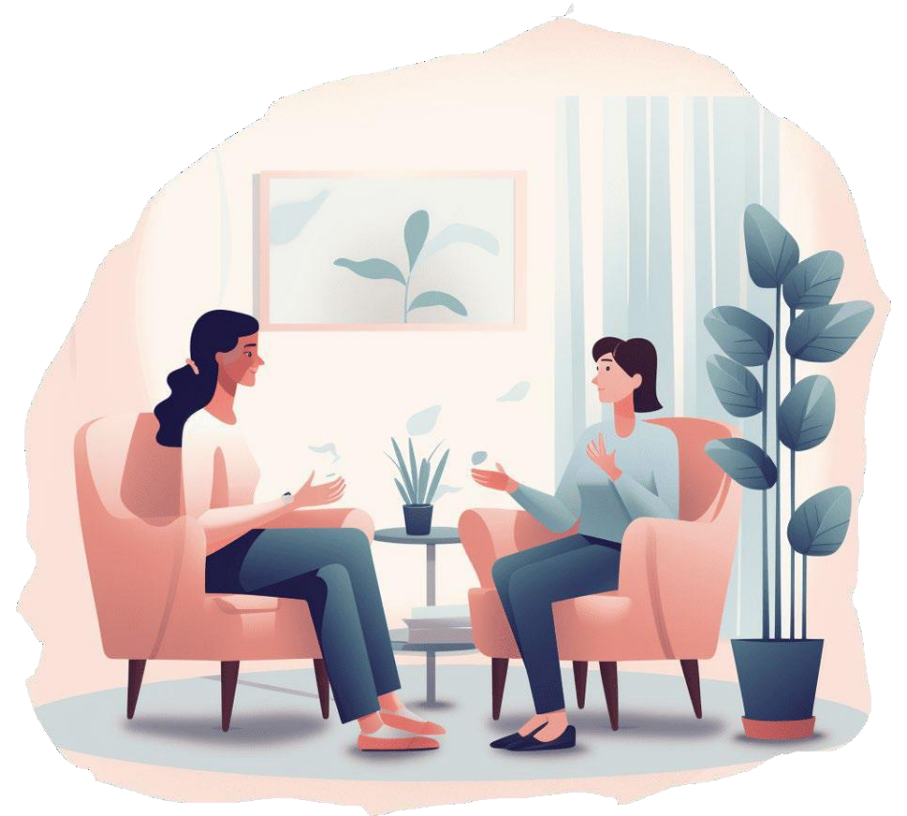
Exposure Therapy

---

Cognitive Narrative Therapy

Music Therapy

Multimedia Therapy



## COUNTERPOINT AND CONTROVERSY

- **Wish** western society gave as much time to grieve as other cultures
- **Worry** labeling a human experience as disordered could be hurtful
- **Wonder** if the new diagnosis helps or hurts

*The New York Times*

*How Long Should It Take to Grieve?  
Psychiatry Has Come Up With  
an Answer.*

The latest edition of the DSM-5, sometimes known as “psychiatry’s bible” includes a controversial new diagnosis:

**Grief is non-linear and without a timeline**

## Creating a Loss-Informed World

- A hope that we can create and nurture a world that doesn't yet exist – one that is loss informed
- A world where grief can be openly shared, witnessed, supported and understood.

It was love,  
and I lived in it.

And  
it is grief,  
and I will carry it.

-CHLOË PRAYNE.



Dartmouth  
Health

Palliative Care

DARTMOUTH HITCHCOCK  
MEDICAL CENTER

Thank you.

[Kristen.R.Johnson@hitchcock.org](mailto:Kristen.R.Johnson@hitchcock.org)

603-308-2447



Dartmouth  
Health

Department of Medicine /  
Section of Physical Medicine &  
Rehabilitation

DARTMOUTH HITCHCOCK MEDICAL  
CENTER

# Exploring Goals of Care for Individuals with Persistent Disability

Sarah Durante MD, FAAPMR

ECHO 5.0 February 4, 2026

## Outline

- Introduce language used to address disability
- Review disability prevalence in the United States
- Discuss the impact of disability on healthcare access and experience
- Offer strategies for exploring goals of care (GoC) for individuals with disabilities
- Offer resources for healthcare providers working with disabled people



**Photo credit:** Lisa Jamieson, [disabilityisbeautiful.com](http://disabilityisbeautiful.com)

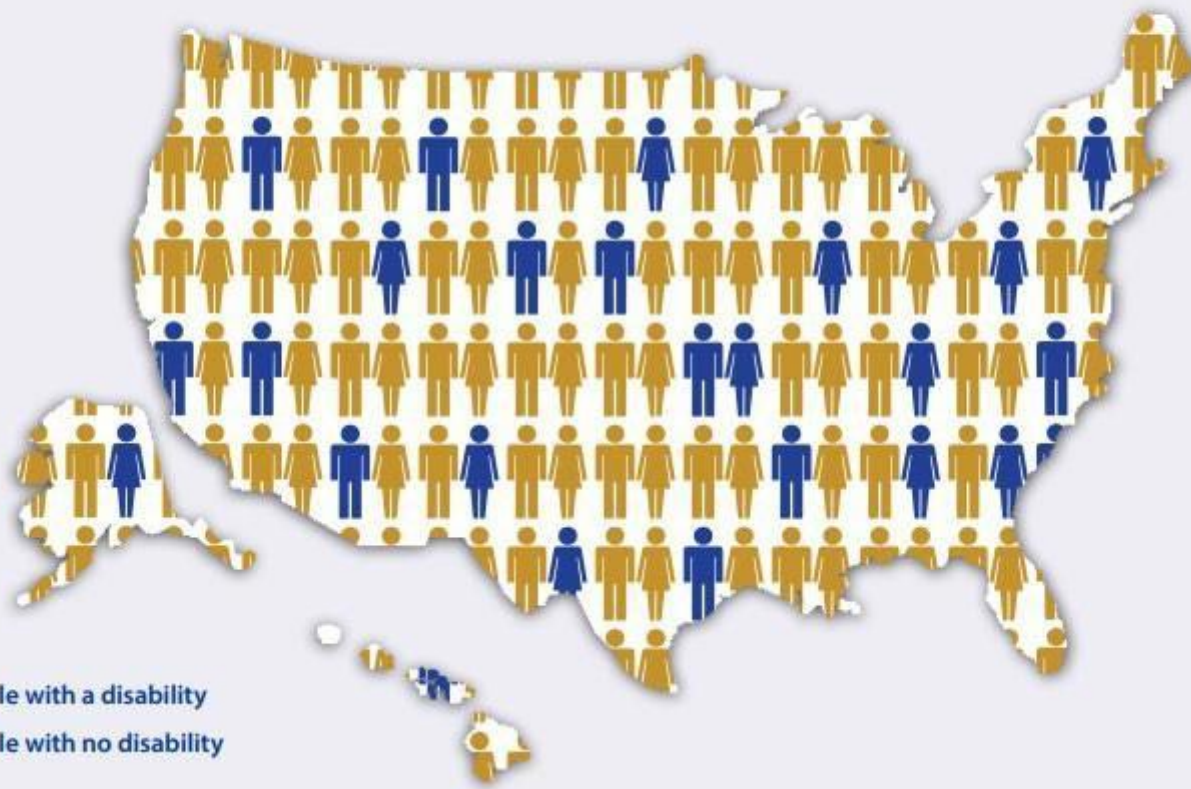
**HOW WE ADDRESS DISABILITY MATTERS.**

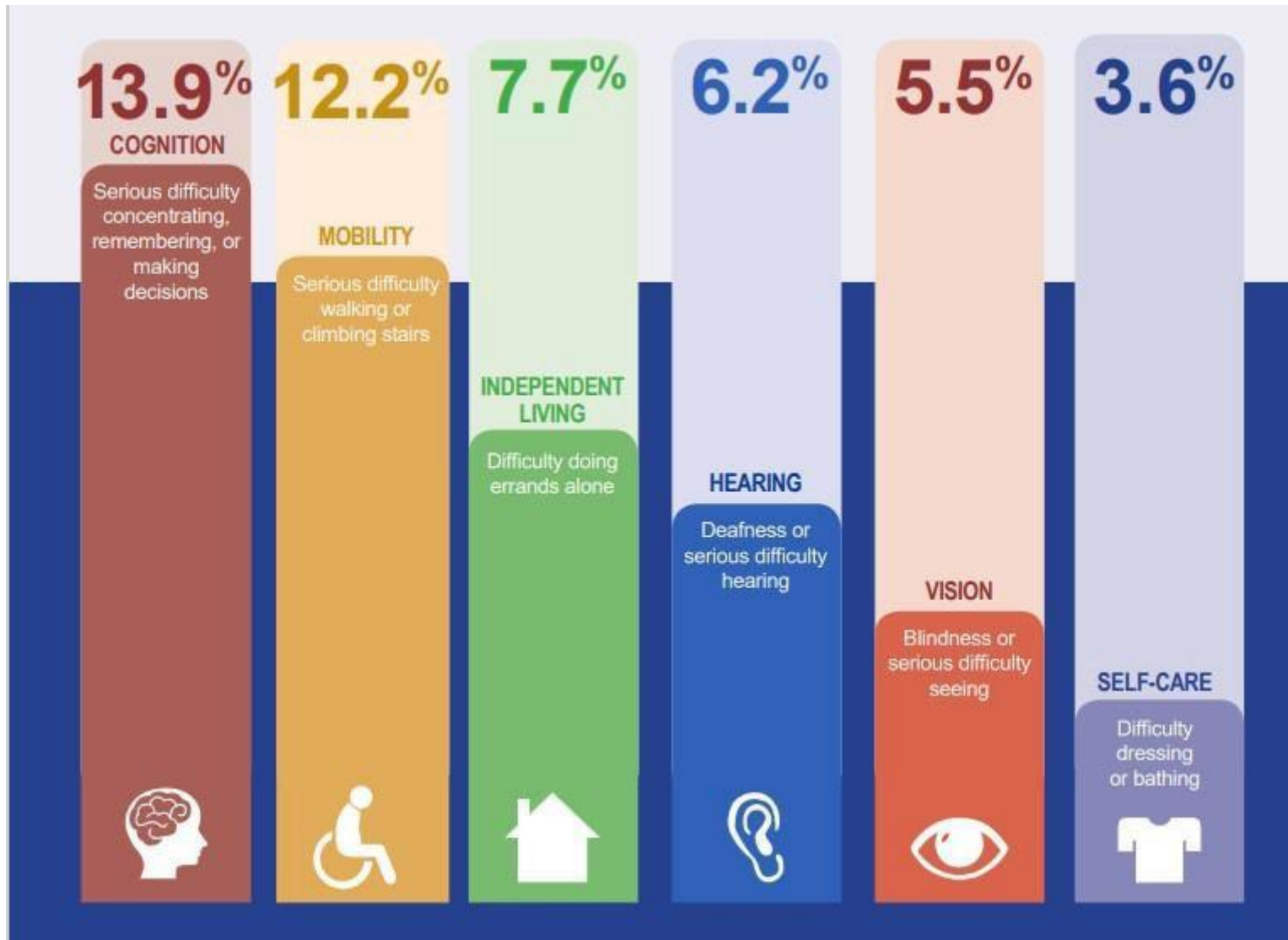


## Person-first vs identify-first language

- Medical professionals are taught to use person-first language (e.g. “person with Down syndrome”)
- Identity-first language is preferred by some members of the disabled community (e.g. “autistic person”)
- Both are equally appropriate depending on personal preference

More than **1 in 4** adults in the United States have some type of disability  
(28.7%)





**DISABLED INDIVIDUALS FACE SIGNIFICANT  
HEALTH DISPARITIES.**

# Disability and Healthcare ACCESS

Healthcare access barriers for working-age adults include

## Recent Changes to Immigration Policies Have Disastrous Impacts on Disabled People and Long-Term Care

by Rachel Litchman, 2023 Summer Internship Alumni | Jan 9, 2026 | Blog



Photo of Rachel Litchman

(45-64 years)



By Lisa I. Iezzoni, Sowmya R. Rao, Julie Ressler, Dragana Bolcic-Jankovic, Nicole D. Agaronnik, Karen Donelan, Tara Lagu, and Eric G. Campbell

## Physicians' Perceptions Of People With Disability And Their Health Care

DOI: 10.1377/hlthaff.2020.01452  
HEALTH AFFAIRS 40,  
NO. 2 (2021): 297-306  
©2021 Project HOPE—  
The People-to-People Health  
Foundation, Inc.

84% reported that people with significant disability have worse quality of life than non-disabled people.

40.7% of physicians were confident about their ability to provide the same quality of care to patients with disability.

56.5% strongly agreed that they welcomed patients with disability into their practice.

RESEARCH ARTICLE | THE PRACTICE OF MEDICINE

[HEALTH AFFAIRS](#) > [VOL. 41, NO. 10](#): DISABILITY & HEALTH

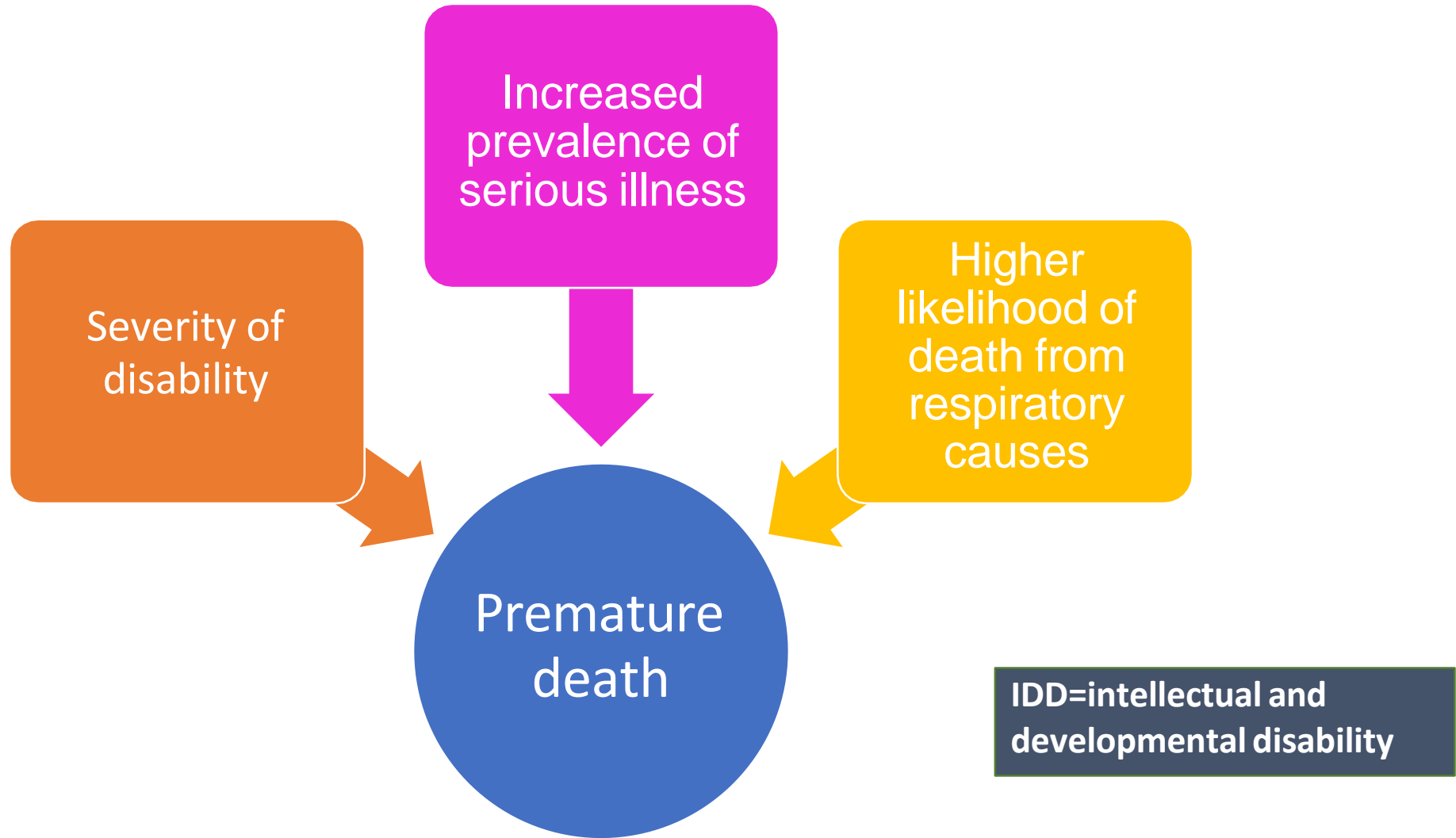
# ‘I Am Not The Doctor For You’: Physicians’ Attitudes About Caring For People With Disabilities

[Tara Lagu](#), [Carol Haywood](#), [Kimberly Reimold](#), [Christene DeJong](#), [Robin Walker Sterling](#), and  
[Lisa I. Iezzoni](#)

## People with intellectual and developmental disabilities (IDD) face unique challenges

- Lack of awareness of IDD among healthcare providers and organizations
- Communication barriers
- Social and physical isolation
- Medical complexity
- Trauma history

# Individuals with IDD die sooner than those without IDD



Landes SD, Stevens JD, Turk MA. Heterogeneity in age at death for adults with developmental disability. *J Intellect Disabil Res.* 2019;63(12):1482-1487.

Landes SD, Stevens JD, Turk MA. Cause of death in adults with intellectual disability in the United States. *J Intellect Disabil Res.* 2021;65(1):47-59.

# Disability bias exists in clinical practice

## Ineffectual bias

- Clinicians assume patients with disabilities possess lower levels of agency and competence than non-disabled patients.

## Fragility bias

- Clinicians perceive that patients with disabilities suffer more than non-disabled patients.

## Catastrophe bias

- Clinicians project more suffering onto patients with disabilities than patients actually experience

## THE “DISABILITY PARADOX”

- Many people with serious and persistent disability report experiencing a good or excellent quality of life.
- They view their lives as rich and full.
- They value their lives.

Gary L. Albrecht, Patrick J. Devlieger,

The disability paradox: high quality of life against all odds, *Social Science & Medicine*, Volume 48, Issue 8, 1999, Pages 977-988, ISSN 0277-9536, [https://doi.org/10.1016/S0277-9536\(98\)00411-0](https://doi.org/10.1016/S0277-9536(98)00411-0).

**AWARENESS LEADS TO MORE  
MEANINGFUL CONVERSATIONS.**

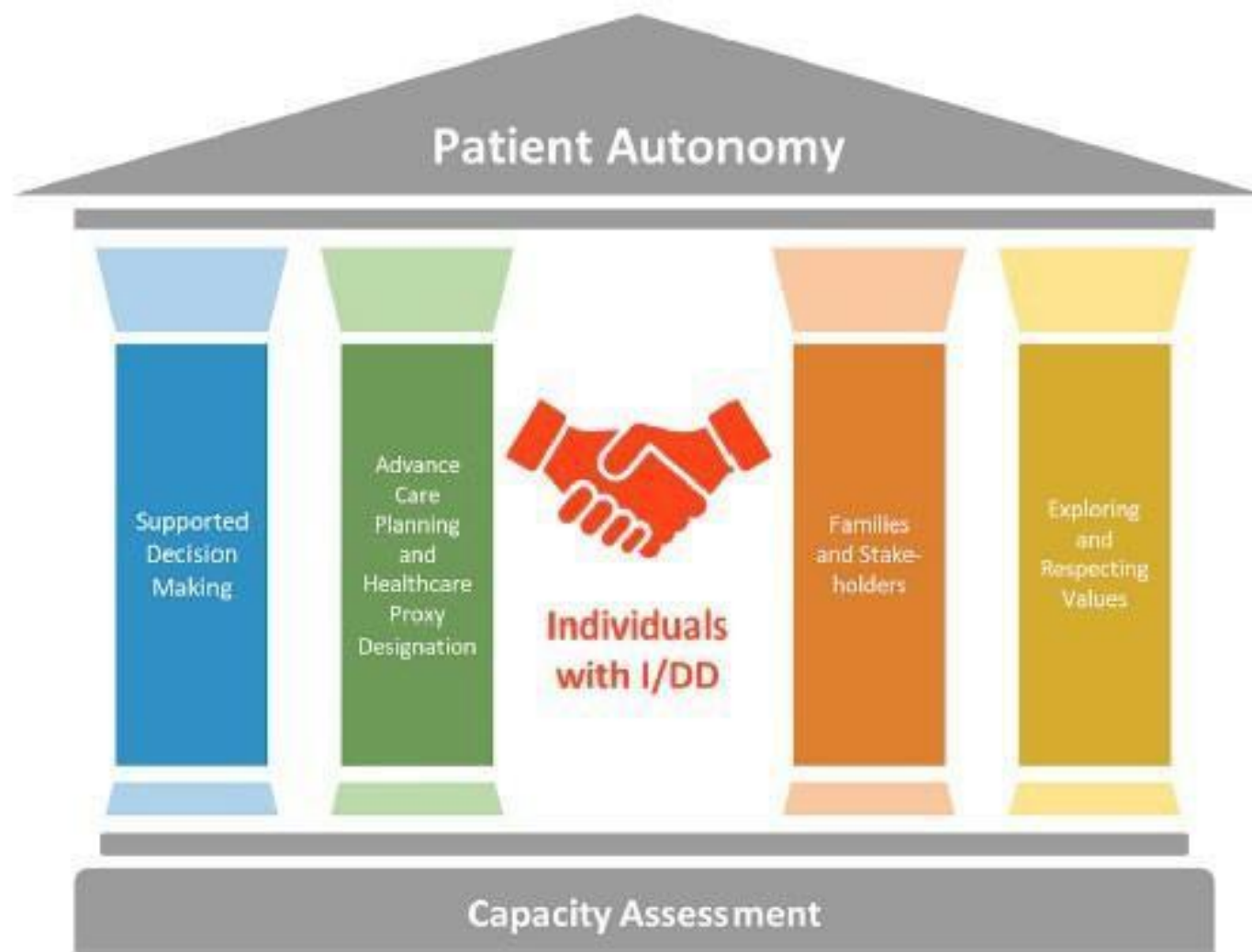


Fig. 1. Pillars of autonomy for patients with intellectual/developmental disabilities (I/DD) adapted from the World Health Organization's framework for palliative care.<sup>9</sup>

## Quality goals of care conversations...



- Explore preferences re: person-first vs identity-first language.
- Adapt to communication differences in order to center a person's voice and autonomy.
- Involve collaboration on meaningful goals.

## Quality goals of care conversations...

- Are trauma-informed and non-judgmental.
- Involve multidisciplinary support.
- Require awareness of bias and power dynamics.



**Photo credit:** Angie Morin, [disabilityisbeautiful.com](http://disabilityisbeautiful.com)

Resources for healthcare professionals

**University of New Hampshire  
Institute on Disability:**

[Institute on Disability](#)

**Special Olympics:**

[Center for Inclusive Health](#)

[Inclusive Health Principles and  
Strategies](#)





**SARAH.R.DURANTE@HITCHCOCK.ORG**

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# **Cannabis Use: What You Need to Know About Potential Benefits versus Risks**

Kathleen Broglio, DNP, ANP-BC, ACHPN, CARN-AP, FPCN, FAANP, FAAHPM  
Nurse Practitioner Section of Palliative Medicine

Associate Professor of Medicine, Geisel School of Medicine at Dartmouth  
Dartmouth Hitchcock Medical Center

[kathleen.broglio@hitchcock.org](mailto:kathleen.broglio@hitchcock.org)

# Disclosures and Acknowledgments

I do not have any relevant financial disclosures

Gratitude to Dr. Robin Larson for her review and editing of the slides

# Objectives

- Review prevalence and commonly reported reasons for cannabis use
- Describe cannabis pharmacology and routes of administration
- Discuss potential benefits and harms of cannabis use

# Cannabis has been utilized for centuries

**2727 B.C China**

- Rome Greece
- 1500's hemp

**1850**

U.S Pharmacopeia

- neuralgia,  
opioid addiction,  
alcoholism

**1937**

Marihuana Tax Act;  
Federal prohibition

1942 removed

US Pharmacopeia

**1970**

CSA 1

- > Recreational
- >Criminalization

**Present**

Increased therapeutic use

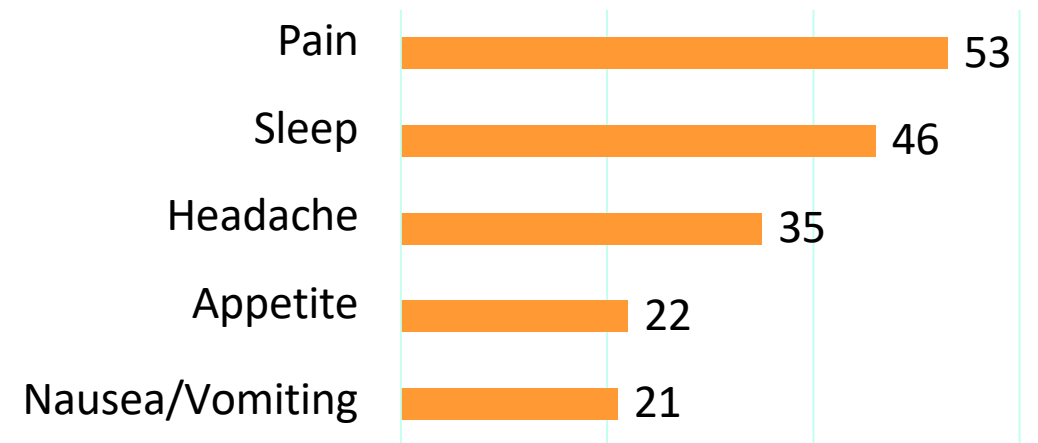
- Push for legalization
- 12/2025 Executive  
Order to change to CSIII  
(not enacted)

# People use cannabis to self-treat symptoms

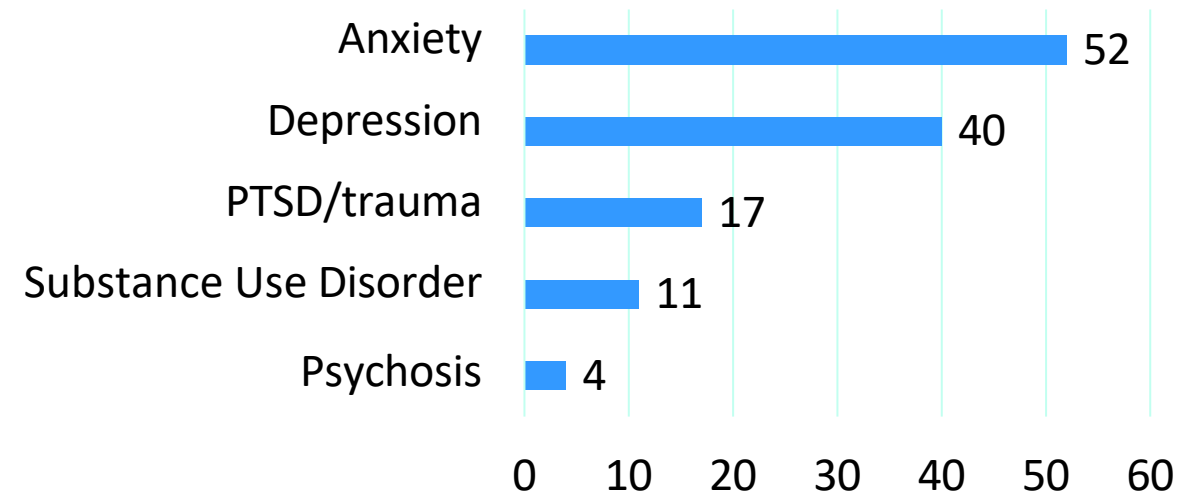
27,169 respondents to 2018 online survey in U.S and Canada

- **27% self-reported ever use for symptom management**
- Higher in states with legal use (34%) versus no legal use (23%)
- Among reported reasons for symptom management:

Physical Symptoms (%)



Mental Health Symptoms (%)



# Individuals with CANCER use cannabis ... **AND** may not tell their clinicians



- Prevalence use from national samples 4-22%<sup>1</sup>
- 42% reported use at one cancer center; up to 50% believed it was treating cancer<sup>2</sup>
- 27% reported use for multiple symptoms at a rural academic medical center<sup>3</sup>

# Cannabis Pharmacology – What do we know?



# Endogenous cannabinoid system

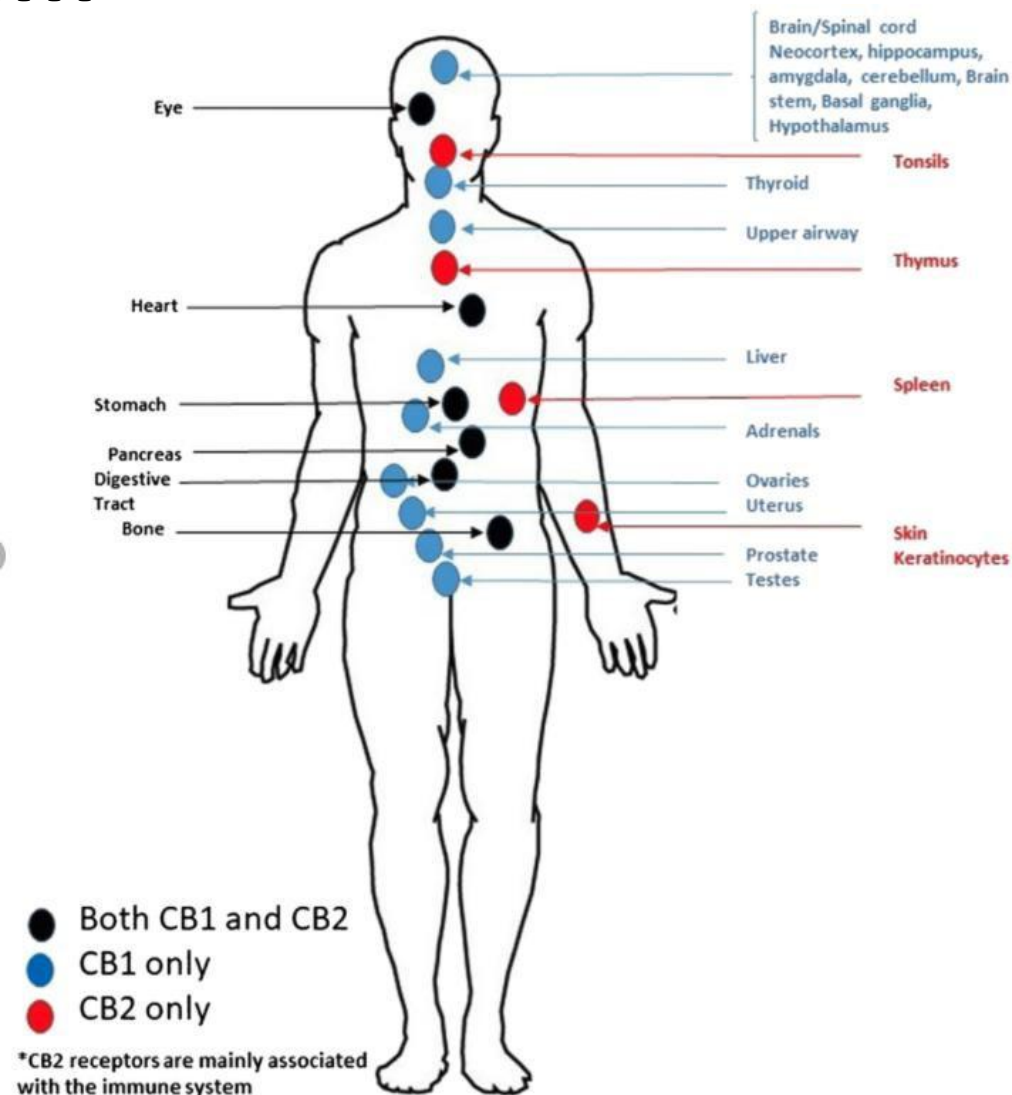
Endocannabinoids bind to cannabinoid receptors

- CB1 (primarily in nervous system)
- CB2 (primarily in immune system)

## Physiologic roles

- Pain regulation
- Mood modulation including reward
- Cognition, learning & memory
- Energy balance, appetite

**Implications: Limited understanding of the effects of exogenous (external) cannabinoids on endogenous (internal) cannabinoid system**



# Cannabis contains > 100 phytocannabinoids and > 500 chemical constituents

- Two most prevalent cannabinoids
  - **$\Delta^9$ -tetrahydrocannabinol (THC)**  
psychoactive; anti-emetic, analgesia, appetite stimulation (discovered 1964)
  - **Cannabidiol (CBD)**  
not psychoactive; anti-convulsant, anxiolysis, anti-inflammatory (discovered 1988)
- Less studied cannabinoids & terpenes may contribute to cannabis effects
- NO standardization—diverse strains bred and available
  - Very high THC concentrations are available (SOME up to 94% THC)

# What formulations of cannabis are utilized?



# Three pharmaceutical cannabis products available in U.S.

Synthetic THC  
(1985)

## Dronabinol

Appetite loss HIV;  
Chemo-induced nausea & vomiting

**Nabilone (currently not available)**  
Chemo-induced nausea & vomiting

CBD (2018)

## Epidiolex

Seizures Lennox-Gastaut syndrome  
or Dravet syndrome

THC/CBD 1:1

Not approved US

## Nabiximols

Multiple Sclerosis spasticity;  
Off-label neuropathic pain

# Cannabidiol (CBD) is widely available, but is not highly regulated

**HEALTH BENEFITS OF CBD OIL**

**POPULAR CBD BRANDS**

**CANCER**  
Cannabinoids may have benefits in the treatment of cancer-related side effects

**ASTHMA**  
CBD has potent immunosuppressive and anti-inflammatory properties

**EYES**  
Compounds found in CBD feature neuro protection and vasodilation properties which further assist in the conservation and treatment of glaucoma

**BRAIN**  
Anti-Anxiety, Anti-Depressant, Antioxidant, Neuroprotective

**HEART**  
Anti-Inflammatory, Atherosclerosis, and Anti-Ischemic

**WELL BEING**  
Helps to relax and to calm body and mind

**INTESTINES**  
Cannabidiol reduces intestine inflammation through the control of the neuroimmune system

**SPINAL CORD INJURY**  
Studies have not only demonstrated CBD's pain-killing properties, but also its ability to reduce spasms and improve motor function in SCI patients

**STOMACH**  
Antiemetic, Appetite Control

**BONE STRUCTURE**  
CBD works by improving bone density and reducing the occurrence of bone diseases. It strengthens the collagen "bridge" that forms at the site of the break which then hardens with the new bone

**BUYING CBD OIL**  
Discover safe, effective, and top-rated CBD products at [PopularCBDBrands.com](https://www.PopularCBDBrands.com)

# Cannabidiol (CBD) is widely available, but is not highly regulated



*Enthusiasm for use is not supported by the current evidence for efficacy*

**58 of 84 samples of CBD purchased online had mislabeled CBD content** Bonn-Miller et al. *JAMA*. 2017;318 (17):1708-1709



# Cannabis product formulations

## Smoked

- Rapid onset of action 5-10 min
- Duration 2-4 hrs.
- Bioavailability 10-30%

## Vaporization

- Rapid onset of action 5-10 min
- Metered dosing devices
- Risk of EVALI (e-cig/vaping associated lung injury)

## Transmucosal, Sublingual

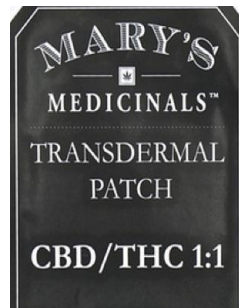
- Onset of action 15-45 minutes
- Duration 6-8 hours
- Pharmaceutical form (nabiximols) available

## Edible

- Onset of action 60-180 min
- Duration 6-8 hours
- Bioavailability 6% extensive first pass effects

## Transdermal Topical

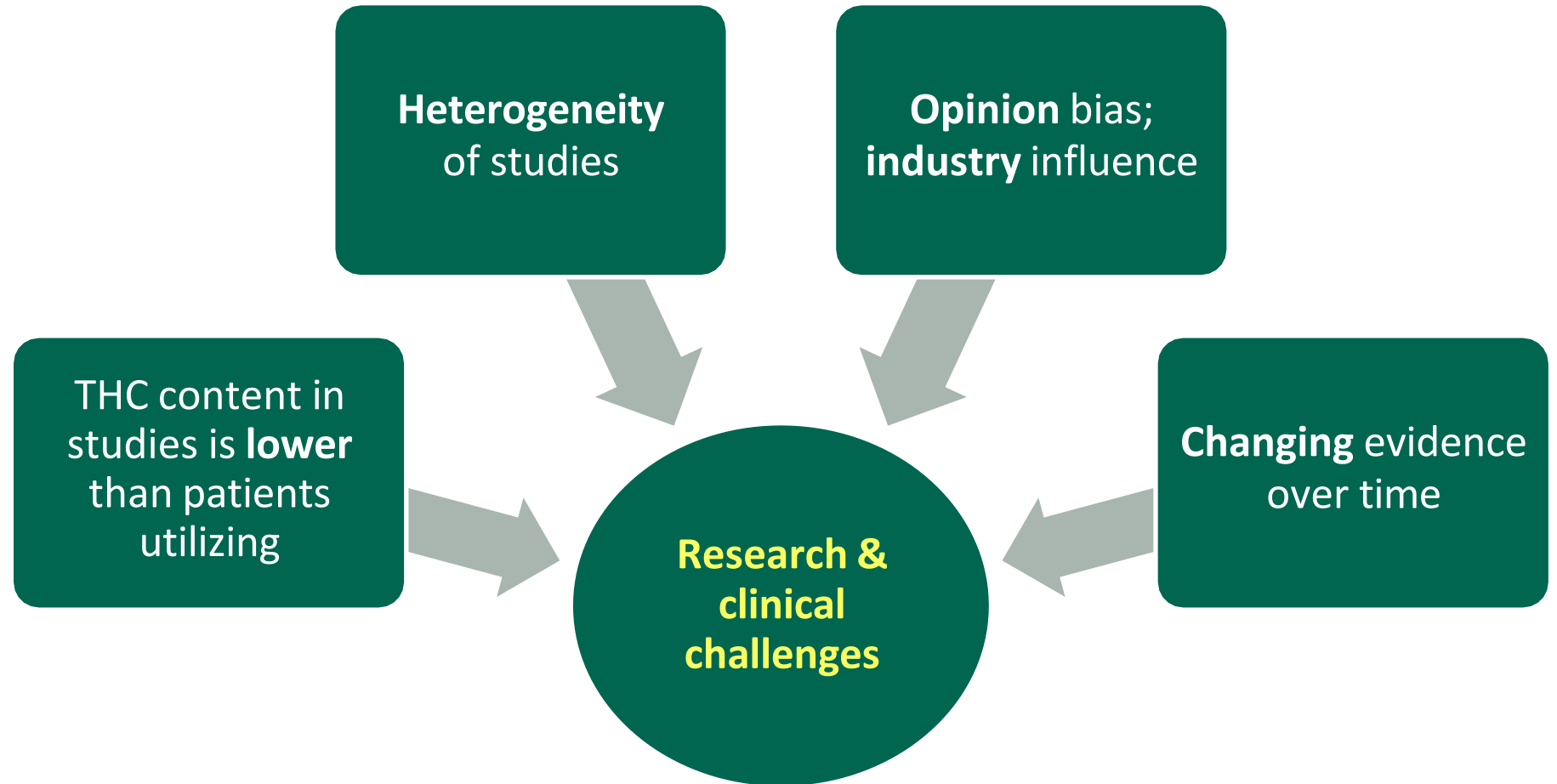
- Variable onset - duration
- Highly lipophilic
- Slow onset, stable blood levels



# What does the evidence show about cannabis therapeutic effects?



# Evidence of effects is difficult to accurately determine



# Cannabis: Evidence of Effects

## Substantial

or conclusive  
evidence for efficacy

- Chronic pain in adults, particularly neuropathic pain<sup>1,2</sup>
- Chemotherapy-induced nausea & vomiting<sup>1,3</sup>
- Subjective spasticity multiple sclerosis<sup>1</sup>
- Epilepsy (Dravet and Lennox-Gastaut) CBD Epidiolex<sup>4</sup>

## Moderate

- Short-term sleep<sup>1,5</sup>

<sup>1</sup> NASEM; 2017 <https://www.nap.edu/catalog/24625/the-health-effects-of-cannabis-and-cannabinoids-the-current-state>; <sup>2</sup> Nugent et al. 2017;167(5):319-331. <sup>3</sup> Lichtman et al JPSM 2018 <https://doi.org/10.1016/j.jpainsymman.2017.09.001>

<sup>4</sup> Chow et al. Support Care in Cancer. 2020;28:2095–2103 <https://doi.org/10.1007/s00520-019-05280-4>; MacCallum & Russo. *Eur J Int Med.* 2018;49:12-19; <sup>5</sup> Privitera et al. *Epilepsia.* 2021;62(5):1130-1140 <sup>5</sup> Bonaccorso. *Neurotoxicol.* <https://doi.org/10.1016/j.neuro.2019.08.002>

# Cannabis: Evidence of Effects

Limited

- Appetite & weight loss in HIV/AIDS<sup>1</sup>
- Tourette symptoms<sup>1</sup>
- Anxiety symptoms in social anxiety disorders (CBD)<sup>1,2</sup>
- Post traumatic stress disorder symptoms<sup>1</sup>
- Dementia<sup>1</sup>

Insufficient  
evidence

- Cancer cachexia >appetite, > side effects
- Cancer – most literature preclinical<sup>4,5</sup>
- Neurodegenerative disorders<sup>1</sup>
- Irritable bowel syndrome<sup>1</sup>
- Addiction abstinence<sup>6</sup>

<sup>1</sup> NASEM. 2017; <https://www.nap.edu/catalog/24625/the-health-effects-of-cannabis-and-cannabinoids-the-current-state>; <sup>2</sup>Wright. *Cannabis Cannabinoid Res* 2020. <https://pubmed.ncbi.nlm.nih.gov/32923656/>  
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# What are the adverse effects or potential harms of cannabis?



# Commonly reported adverse effects of THC

- **Central Nervous System**
  - Drowsiness
  - Dizziness
  - Confusion
  - Mental Clouding
  - Slurred speech
- **Physical**
  - Rapid heart beat
  - High or low blood pressure
  - Nausea
  - Fatigue
  - Dry mouth
  - Cannabis hyperemesis syndrome

# Reported CBD adverse effects

- Drowsiness/sedation
- Mood changes
- Interactions with prescription medications that may affect actions/toxicity
- Liver toxicity
- Reproductive and developmental effects

**TAKE HOME: People are using CBD and may not be cognizant of potential adverse effects**

# Some Harms of Cannabis Use

## Cardiac

- Associations between cannabis use and heart attack, stroke and atrial arrhythmias

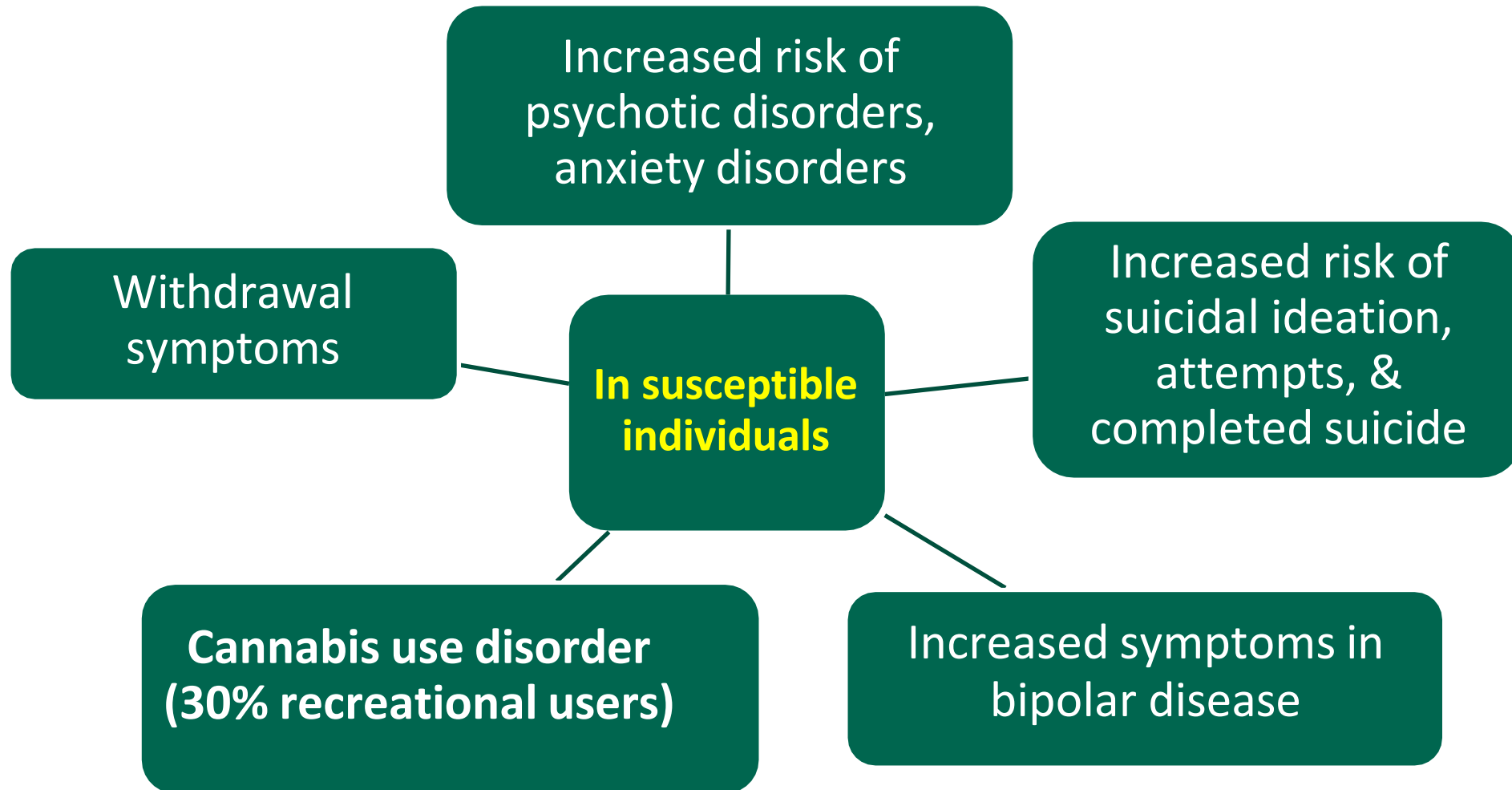
## Drug-Drug Interactions

- Greater than 100 known drug interactions
- May affect action of other medications
- May affect efficacy of immunotherapy

## Motor vehicle accidents

- Some studies show a significant correlation between high THC (affects central nervous system) blood concentrations and car crash risk

# Potential Mental Health Harms of Cannabis



# Ask ALL patients about cannabis use

“Many patients use marijuana to treat symptoms. I wonder if you do?”

OR “I always ask patients about marijuana use as I want to make sure if you are using it that I can provide some guidance about use”

OR “Since I am prescribing opioids for your pain, I ask you to do a urine test to make sure I am practicing safely. Will there be anything else in your urine such as THC which is in marijuana?”

# Some Take Away Considerations

Cannabis use is common in individuals with serious illness

Information about cannabis pharmacology is evolving and current research does not indicate very effective for many conditions

Cannabis is not 'benign' & may carry more risks than currently known

Clinicians should routinely ask patients about cannabis use and when appropriate should counsel about potential harms

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# Palliative Medicine ECHO: Agitation in Serious Illness and at the End of Life

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# Conflicts of Interest/Disclosures

- ▶ No disclosures or conflicts of interest
- ▶ All content/data presented reflects my own viewpoints, not those of Dartmouth Health or the Geisel School of Medicine at Dartmouth

# Learning Objectives

- ▶ **Define** terminal agitation and **distinguish** it from other forms of distress at end of life
- ▶ Recognize the **prevalence** and **clinical burden** of agitation in serious illness and at the end of life
- ▶ Articulate the **impact** of agitation on patients, families, and care partners including burden and bereavement
- ▶ Identify **evidence-based** pharmacologic and non-pharmacologic **management** strategies



### **Existential & Spiritual**

Fear, meaning, dignity  
Unfinished business

### **Psychological**

Anxiety, depression,  
adjustment disorder



## Sources of Distress in Serious Illness and at the End of Life

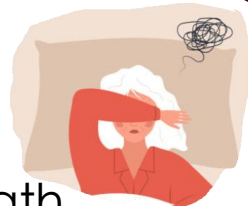
### **Delirium (hypoactive)**

Withdrawal, somnolence  
Reduced interaction  
Often missed



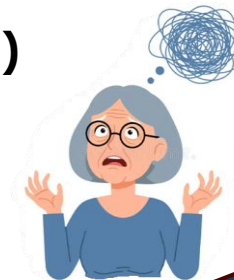
### **Terminal Agitation**

Refractory  
+/- psychotic symptoms  
Suggests proximity to death



### **Delirium (hyperactive)**

Agitation, calling out  
Combativeness  
Distressing to witness



# Terminal Agitation

- ▶ A neuropsychiatric syndrome in the final hours to days of life
- ▶ Characterized by:
  - Motor restlessness and purposeless movements
  - Cognitive impairment and disorientation
  - Emotional distress (fear, moaning, grimacing)
  - Agitation and combativeness
  - Psychotic symptoms (hallucinations, paranoia)
  - Inability to communicate meaningfully or be consoled
- ▶ Also called:
  - Agitated delirium, terminal restlessness, refractory distress at end of life



# Prevalence and Clinical Burden

**42–88%** of dying patients experience **delirium** in their final days

~**25%** of terminal delirium cases are **hyperactive** or **agitated**  
which is often refractory to treatment

**78%** of hospice nurses report witnessing **severe agitation** in the last 24 hours of life

- ❖ Terminal agitation can be the most distressing symptom witnessed by families and staff at the end of life
- ❖ Prevalence rises sharply in the final 24 to 48 hours
- ❖ Under recognition is common as hypoactive delirium can be mistaken for sedation and hyperactive delirium for pain

# Pathophysiology and Contributing Factors

## PHYSIOLOGIC

- Hypoxia / metabolic dysregulation
- Urinary retention, constipation, pain
- Drug toxicity / withdrawal
- Organ failure



## NEUROLOGIC

- Central nervous system tumors / metastases
- Cerebrovascular disease
- Neurodegenerative disease
- High anticholinergic burden



## PSYCHOLOGICAL

- Unresolved fear / existential distress
- Anxiety / trauma reactivation
- Depression with anxious distress
- Unfinished business



## IATROGENIC & SOCIAL

- Opioid neuroexcitation / myoclonus
- Benzodiazepine paradox
- ICU environment / restraints
- Caregiver distress amplifying patient's



# Impacts on Patients



- ▶ Cognitive Impairment
  - Unable to recognize loved ones, express needs, or engage in the psychological tasks of dying
  - Relational and meaning-making work of a good death is disrupted



- ▶ Loss of Agency/Dignity
  - Deprives patients of dying on their own terms
  - Restraints, rushed decisions, and environmental chaos can further erode dignity at life's end



- ▶ Geriatric Vulnerability
  - Older adults with cognitive impairment are at dramatically higher risk for terminal agitation
  - Anticholinergic burden, polypharmacy, and sensory deficits compound challenges
  - Delirium superimposed on dementia is especially refractory



# Impacts on Patients

- ▶ Symptom Misattribution
  - Can impair efforts to correctly identify and treat contributing symptoms
- ▶ Physical Suffering
  - Can cause elevated heart rate, sweating, labored breathing, muscle twitching
  - Suffering may persist without ability to communicate it
- ▶ Undertreated Suffering
  - Clinician hesitation to use appropriate and proportional treatments due to concerns about hastening death or family misunderstanding
  - Can result in prolonged, preventable distress



# Impact on Care Partners & Families

## ▶ Acute Distress

- Witnessing agitation, combativeness, grimacing, or moaning activates threat responses, including trauma-like symptoms in observers
- **83% of families report terminal agitation as the most distressing end of life event they witnessed**

## ▶ Care Partner Burden

- Prolonged agitation correlates with care partner exhaustion, helplessness, and moral distress
- Home hospice care partners bear a particularly high burden, managing agitation with support that may be limited and often without adequate preparation or education

## ▶ Grief

- Traumatic end of life experiences, especially witnessing agitation and aggression, independently predict prolonged grief disorder and post-traumatic stress disorder (PTSD) in bereaved family members



# Assessment of Agitation & Confusion in the Seriously Ill

## ▶ Richmond Agitation-Sedation Scale (RASS)

- **Bedside sedation/agitation level**
- Widely validated in **ICU** settings
- RASS-PAL for **palliative** settings

## ▶ Confusion Assessment Method (CAM)

- **Delirium** screening tool
- 94% sensitivity
- CAM-ICU for **non-verbal** patients

## ▶ Memorial Delirium Assessment Scale (MDAS)

- 10-item scale
- Validated in **palliative** populations
- Quantifies severity for titration

## Example

A. Richmond Agitation-Sedation Scale, range -5 to +4

Scale	Label	Description	
+4	Combative	Violent, immediate danger to staff	OBSERVATION
+3	Very agitated	Pulls or removes tube(s) or catheter(s); aggressive	
+2	Agitated	Frequent non-purposeful movement, fights ventilator	
+1	Restless	Anxious but movements not aggressive, vigorous	
0	Alert and calm	Spontaneously pays attention to care giver	
-1	Drowsy	Not fully alert, but has sustained awakening (eye-opening/eye contact) to voice (>10 seconds)	VOICE
-2	Light sedation	Briefly awakens with eye contact to voice (<10 seconds)	
-3	Moderate sedation	Movement or eye opening to voice (but no eye contact)	TOUCH
-4	Deep sedation	No response to voice, but movement or eye opening to physical stimulation	
-5	Unarousable	No response to voice or physical stimulation	

# Assessment of Agitation & Confusion in the Seriously Ill

## ▶ Pain Assessment in Advanced Dementia (PAINAD)

- Useful for **pain** assessment in **non-verbal** or severely cognitively impaired patients
- **Critical to exclude pain as agitation driver**

## ▶ Edmonton Symptom Assessment System (ESAS-r)

- **Patient-reported**
- Captures agitation, anxiety, and **distress burden holistically**

## ▶ Palliative Prognostic Index (PPI)

- Predicts **survival** in terminally ill patients based on five criteria
- If the PPI is greater than 6.0, survival is less than three weeks (Sensitivity - 80%; Specificity - 85%)

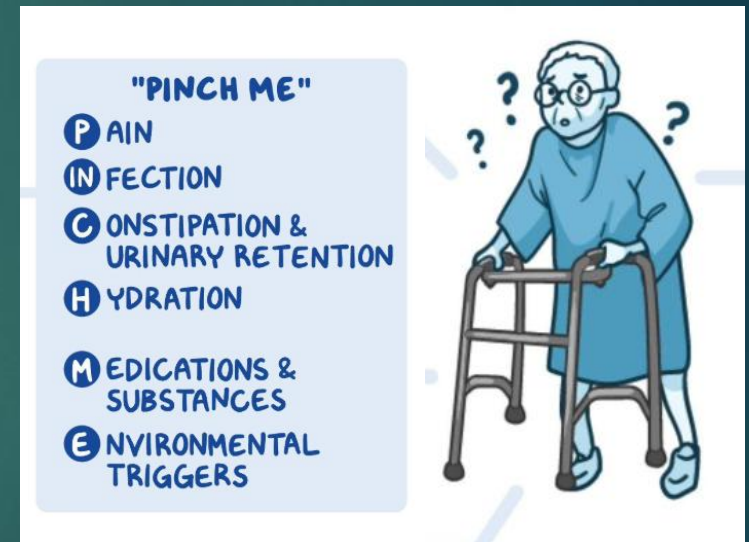
Five behaviors are rated 0, 1 or 2 for score 0-10

### PAINAD domains & 2-point examples

Behavior	2
Breathing independent of vocalization	<ul style="list-style-type: none"><li>• Noisy labored breathing</li><li>• Long period of hyperventilation</li><li>• Cheyne-Stokes respirations</li></ul>
Negative vocalization	<ul style="list-style-type: none"><li>• Repeated troubled calling out</li><li>• Loud moaning or groaning</li><li>• Crying</li></ul>
Facial expression	<ul style="list-style-type: none"><li>• Facial grimacing</li></ul>
Body language	<ul style="list-style-type: none"><li>• Rigid</li><li>• Fists clenched</li><li>• Knees pulled up</li></ul>
Consolability	<ul style="list-style-type: none"><li>• Unable to console, distract or reassure</li></ul>

# Management: Engage & Assess

- ▶ Define Goals of Care
  - Is patient in final hours or days?
  - Are priorities comfort-focused vs continued disease-directed care?
- ▶ Identify Reversible Causes
  - Urinary retention, fecal impaction, drug toxicity/interactions, hypoglycemia, paradoxical disinhibition, uncontrolled pain
  - Treat first!
- ▶ Assess Suffering and Severity
  - Use RASS or MDAS
  - Involve nursing and care partners
  - Is patient visibly distressed?
  - Does agitation persist despite comfort measures?
- ▶ Engage Family and Team
  - Explain what agitation means and what it does not mean
  - Establish shared goals
  - Prepare for palliative sedation discussion if needed



# Management: Non-Pharmacologic

**FIRST-LINE** for mild agitation and essential adjuncts at all stages...  
...though frequently **underutilized**

## ENVIRONMENTAL

- Quiet, familiar, dimly lit environment
- Consistent presences
- Avoid physical restraints
- Soft music, familiar voices, touch if tolerated

## COMMUNICATION

- Calm, orienting statements
- Validate
- Reinforce that presence is therapeutic
- Limit number of people in room

## SPIRITUAL/EXISTENTIAL

- Early chaplaincy involvement
- Life review and forgiveness facilitation
- Support meaningful rituals and practices
- Address unfinished business if patient able

## CARE PARTNER SUPPORT

- Educate family/care partners
- Prepare for what dying looks & sounds like
- Give family a meaningful role
- Debrief care team after difficult deaths

# Management: Pharmacologic

Agent	Class	Typical Dose / Route	Key Considerations
Haloperidol	Antipsychotic (typical)	0.5–2 mg IV/SC/PO q4–6h; PRN dosing	First-line for delirium-associated agitation at EOL; minimal anticholinergic; risk of QTc prolongation; low dose target in elderly
Chlorpromazine	Antipsychotic (typical)	12.5–50 mg IV/SC/PO q4–6h	More sedating than haloperidol; useful for severe refractory agitation; included in palliative sedation protocols
Olanzapine	Antipsychotic (atypical)	2.5–5 mg SL/PO/IM q6–8h	Useful for agitation + nausea; avoid in severe hepatic impairment; sublingual route ideal for imminently dying
Lorazepam	Benzodiazepine	0.5–2 mg IV/SC q2–4h PRN	Adjunct to antipsychotic; can cause paradoxical agitation in elderly/dementia; useful for alcohol/BZD withdrawal or refractory cases
Midazolam	Benzodiazepine	2.5–5 mg SC/IV; continuous infusion 1–5 mg/hr	Preferred agent for palliative sedation; short-acting but accumulates; titrate to RASS/comfort target
Phenobarbital	Barbiturate	60–200 mg SC/IV; continuous infusion	Refractory terminal agitation unresponsive to BZD; deepest level of sedation available in hospice setting

# Palliative Sedation for Refractory Agitation

- ▶ Intentional reduction of consciousness to relieve refractory suffering that cannot be controlled by other means
- ▶ **Distinct from euthanasia as the intent is comfort, not death**; supported ethically by the principle of double effect and European Association of Palliative Care guidelines

## INDICATIONS

- Refractory terminal agitation
- Death expected within hours to days
- Patient/surrogate consent after informed discussion
- Goals of care clearly aligned with comfort focus
- Multidisciplinary team consensus achieved

## COMMUNICATION & TEAM PLAN

- Clearly distinguish from euthanasia
- Communicate that sedation alleviates suffering
- Document goals, family meeting, & clinical rationale
- Offer ethics consult for complex or contested cases
- Plan for team debriefing

## TREATMENT PLAN

- Midazolam 2.5–5 mg SC/IV bolus, then infusion 1–5 mg/hr; titrate to RASS –2 to –3
- Phenobarbital 60–200 mg SC/IV if benzodiazepine refractory
- Chlorpromazine as alternative (less respiratory depression)
- **Continue opioids for pain/dyspnea** — do NOT abruptly discontinue
- Reassess q1–4 hrs; document clinical intent and response clearly

# Conclusions


- ▶ Terminal agitation affects the **majority** of dying patients and is **profoundly distressing** for patients, families, and clinicians
- ▶ It is frequently **unrecognized** and **misdiagnosed**
- ▶ A **structured, multi-faceted** approach is essential
  - Ruling out reversible causes, rating severity, & engaging and educating care partners prevents both under- and over-treatment
  - Non-pharmacological treatment is first line
  - Judicious use of pharmacotherapies including palliative sedation
- ▶ **Older adults require a specialized lens** considering pre-existing dementia, polypharmacy, drug-disease interactions, and altered pharmacokinetics
  - Geriatric psychiatry is a meaningful consultative partner in these complex cases
- ▶ **Impact on families is significant** -- a key driver of prolonged grief disorder and post-traumatic stress disorder (PTSD)
  - **Our treatment of a patient's suffering simultaneously protects the bereaved**





Comments? Questions?

Thank you!



# CARING FOR LEGAL SYSTEM- INVOLVED PATIENTS AT THE END OF LIFE

**Karen Custodio, DO**

University of Vermont Medical Center  
Department of Palliative Medicine  
Department of Emergency Medicine

Palliative ECHO - May 5, 2026

# LEARNING OBJECTIVES

1. Identify the unique challenges that face people who are incarcerated at end of life
2. Consider the unique psychosocial concerns that impact legal-system involved patients
3. Reflect on what we can do in the palliative community to care for this vulnerable population

# THE WORDS WE USE MATTER

## HOW SHOULD WE DESCRIBE PEOPLE HELD IN CORRECTIONAL FACILITIES

### Preferred:

- Legal-System Involved
- Incarcerated individual
- Person who is in prison

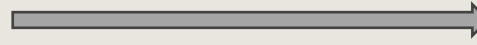
### Mixed feelings:

- Justice Involved
- Prisoner

### Avoid:

- Felon
- Convict
- Inmate
- Offender

Person first language



Defines people by their crime

“What Words We Use – and Avoid – When Covering People and Incarceration.” A. Solomon. The Marshall Project.

# THE WORDS WE USE MATTER

## HOW SHOULD WE DESCRIBE PEOPLE HELD IN CORRECTIONAL FACILITIES

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“What Words We Use  
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Project.



LEGAL-SYSTEM  
INVOLVED PATIENTS  
FACE UNIQUE  
CHALLENGES AS THEY  
NEAR END OF LIFE

## THE U.S. PRISON POPULATION IS RAPIDLY AGING

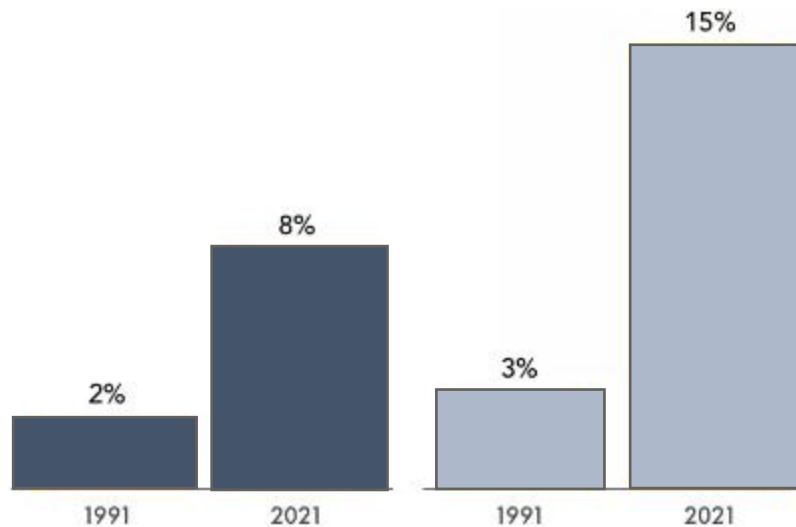
### Changes in arrest and imprisonment of older adults in the last 30 years

People 55 and older account for a greater share of arrests and people incarcerated than they did in the 1990s and early 2000s.

PEOPLE IN PRISON 55 AND OLDER AS PERCENTAGE OF...

Adult arrests

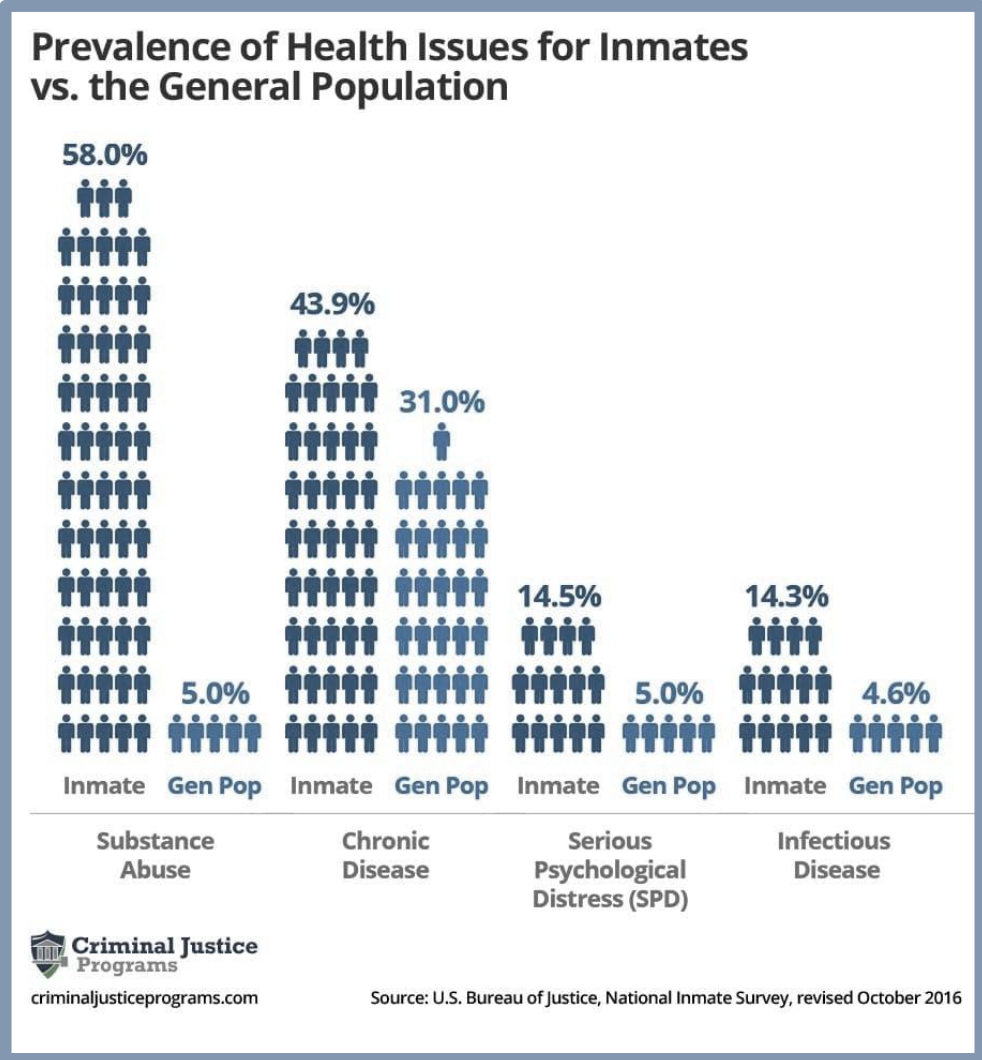
People in prison



Sources: FBI, *Crime Data Explorer* & Bureau of Justice Statistics' *Prisoners* series

- **By 2030 the number of incarcerated older adults will exceed 400,000**
  - Increased number serving a life sentence or life without parole
    - Less parole approval
    - Underutilization of compassionate release
- **The system is not logistically or financially equipped to care for older adults**

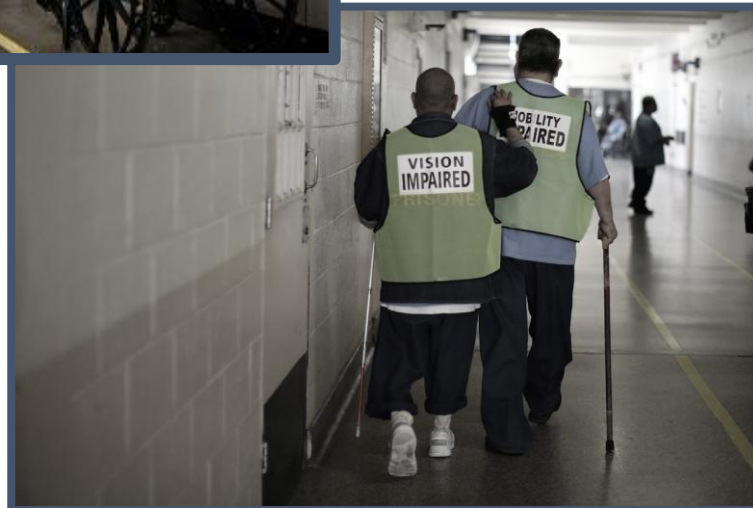
# CHRONIC ILLNESS ACCOUNTS FOR 90% OF DEATHS IN PRISON



# INDIVIDUALS EXPOSED TO INCARCERATION EXPERIENCE A “PHENOMENON OF ACCELERATED AGING”



- Every year an individual is incarcerated is associated with a 2-year reduction in life expectancy



- Early functional decline limits ability to participate in “Prison ADLs” (Activities of Daily Living)



## PEOPLE WHO ARE INCARCERATED FACE INCREASED BARRIERS TO PALLIATIVE CARE AND RESOURCES

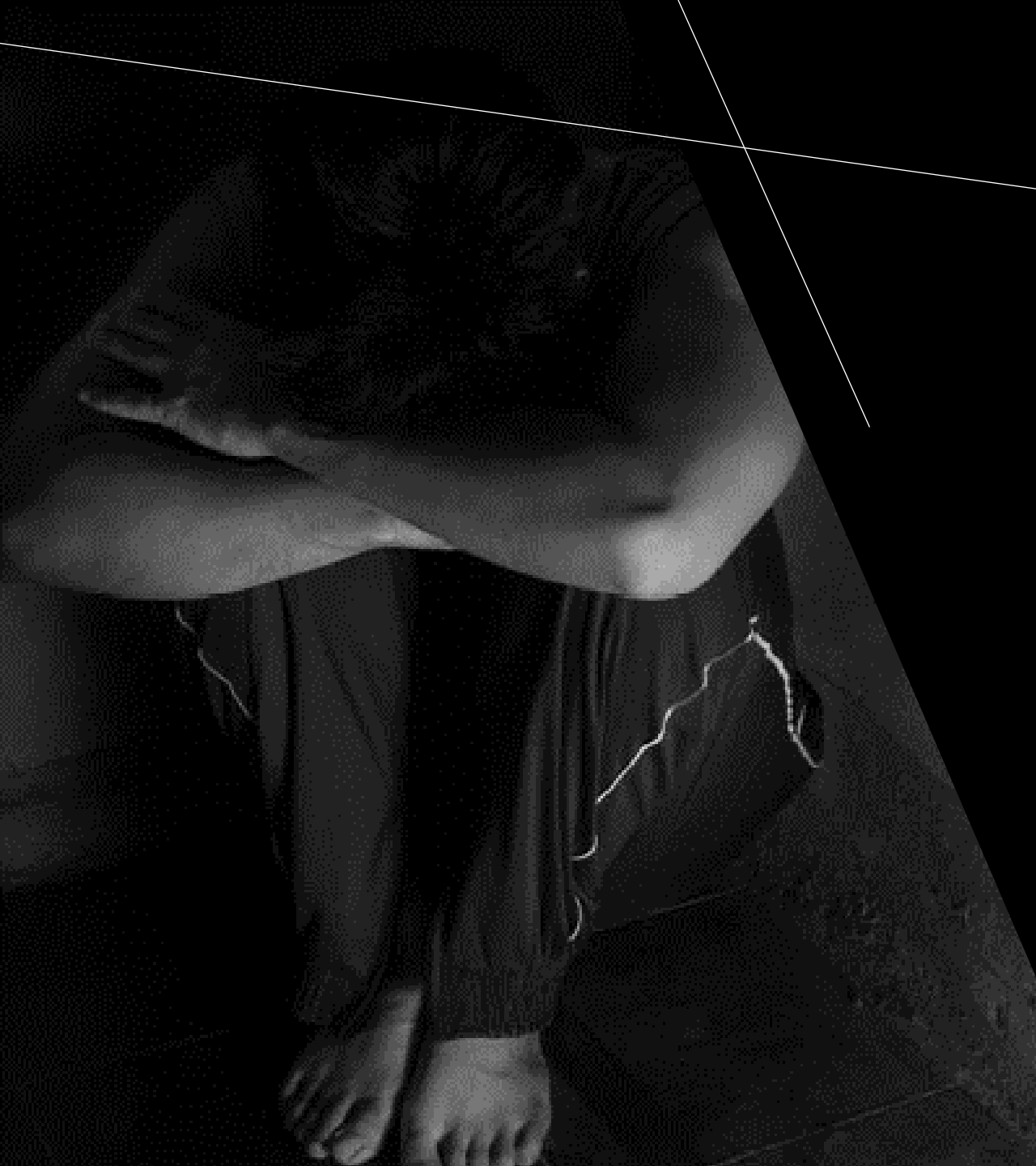
- Lack of access to **palliative care specialists**
- Lack of access to **medications**
  - Cost of medications
  - Limited use of “as needed” (PRN)
- Lack of access to **additional support**
  - Spiritual care, support groups for grief and loss, psychotherapy
- Lack of access to **basic health care**
  - Physical and emotional barriers
  - Financial barriers



# THE COST OF CARE

- Copays are a significant portion of pay
  - People in prison earn on avg between \$0.86 and \$3.45 per day, copays can be as high as \$20
- Medicare and Medicaid funds **DO NOT** pay for medical services for incarcerated patients
  - “Medicaid Inmate Payment Exclusion” exists

**Cost of care lies with the correctional facility**



THERE ARE  
UNIQUE PSYCHOSOCIAL  
CONCERNS  
THAT IMPACT LEGAL-  
SYSTEM INVOLVED  
INDIVIDUALS

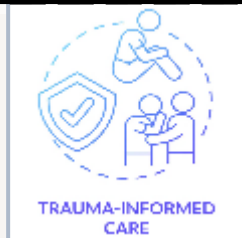
# Unique Psychosocial Concerns



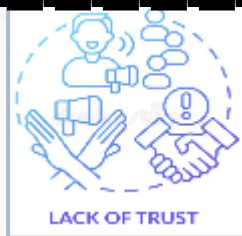
**Loss of Autonomy:** Lack of perceived control to achieve end of life goals, or make decisions



**Loss of Life and Freedom:** Sense of loss due to liberty, denial of parole, family connections



**Trauma-informed care:** History of trauma, exposure to childhood adverse events, discrimination, violence



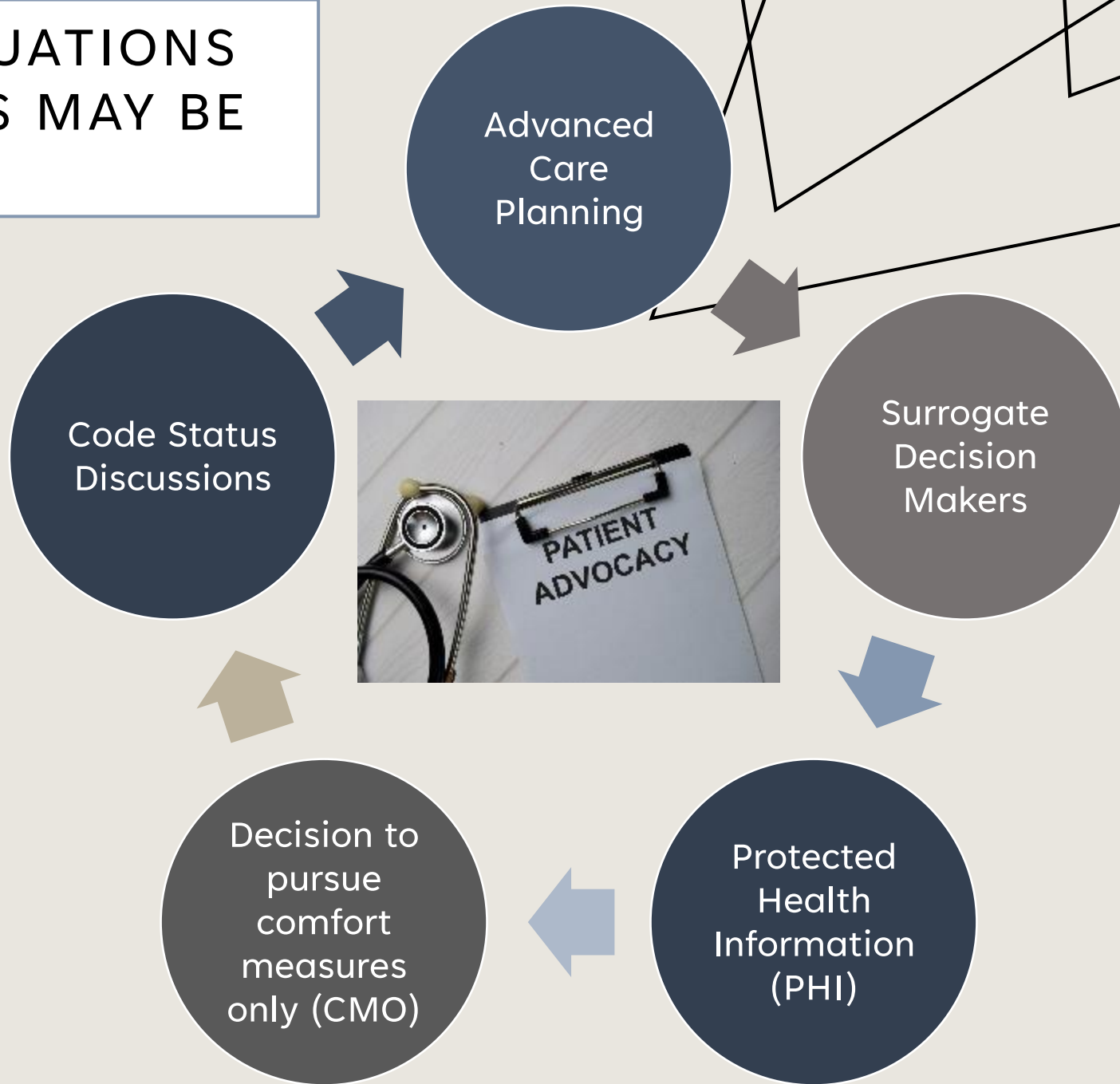
**Lack of Trust:** In correctional facility system and health care system

# WE RECOGNIZE THAT PRISONER'S RIGHTS ARE HUMAN RIGHTS

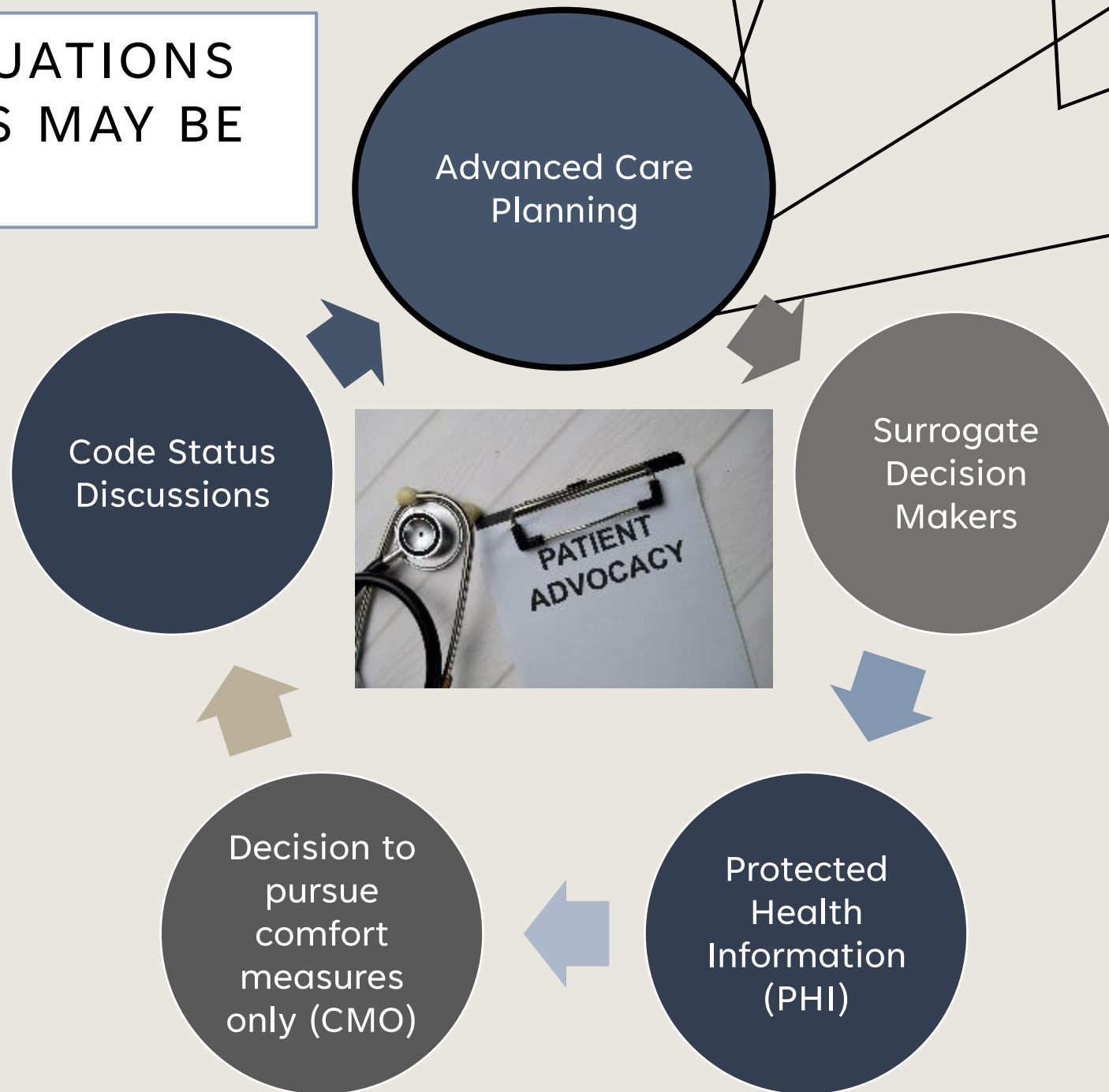


- Prisoners have the right to:
  - **Adequate health care** while incarcerated
  - **Protect** their private health information (PHI)
  - **Make their OWN health care decisions**
  - **Surrogate decision maker**, if they cannot make their own decisions

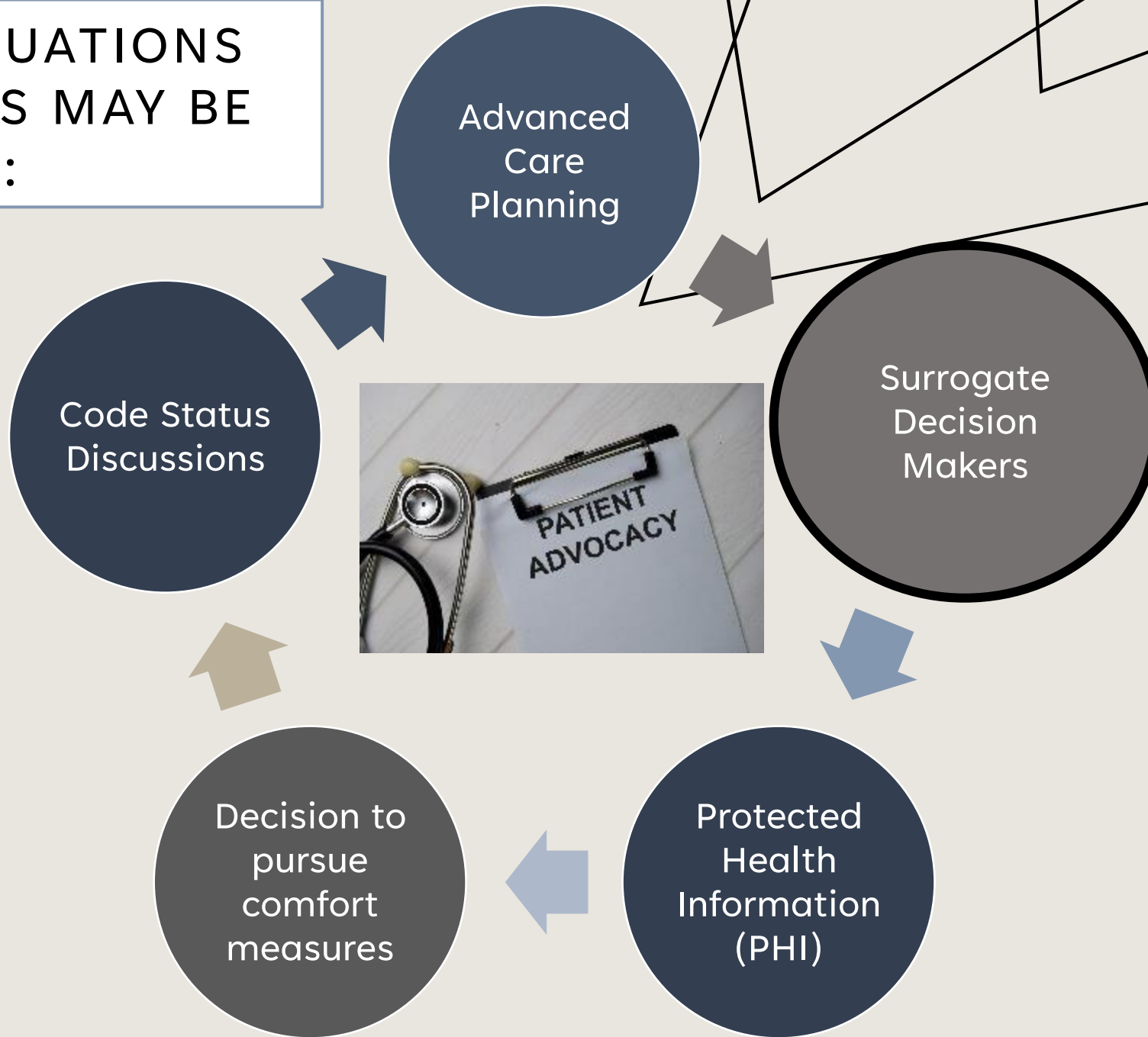
**COMMON SITUATIONS  
THESE RIGHTS MAY BE  
CHALLENGED:**



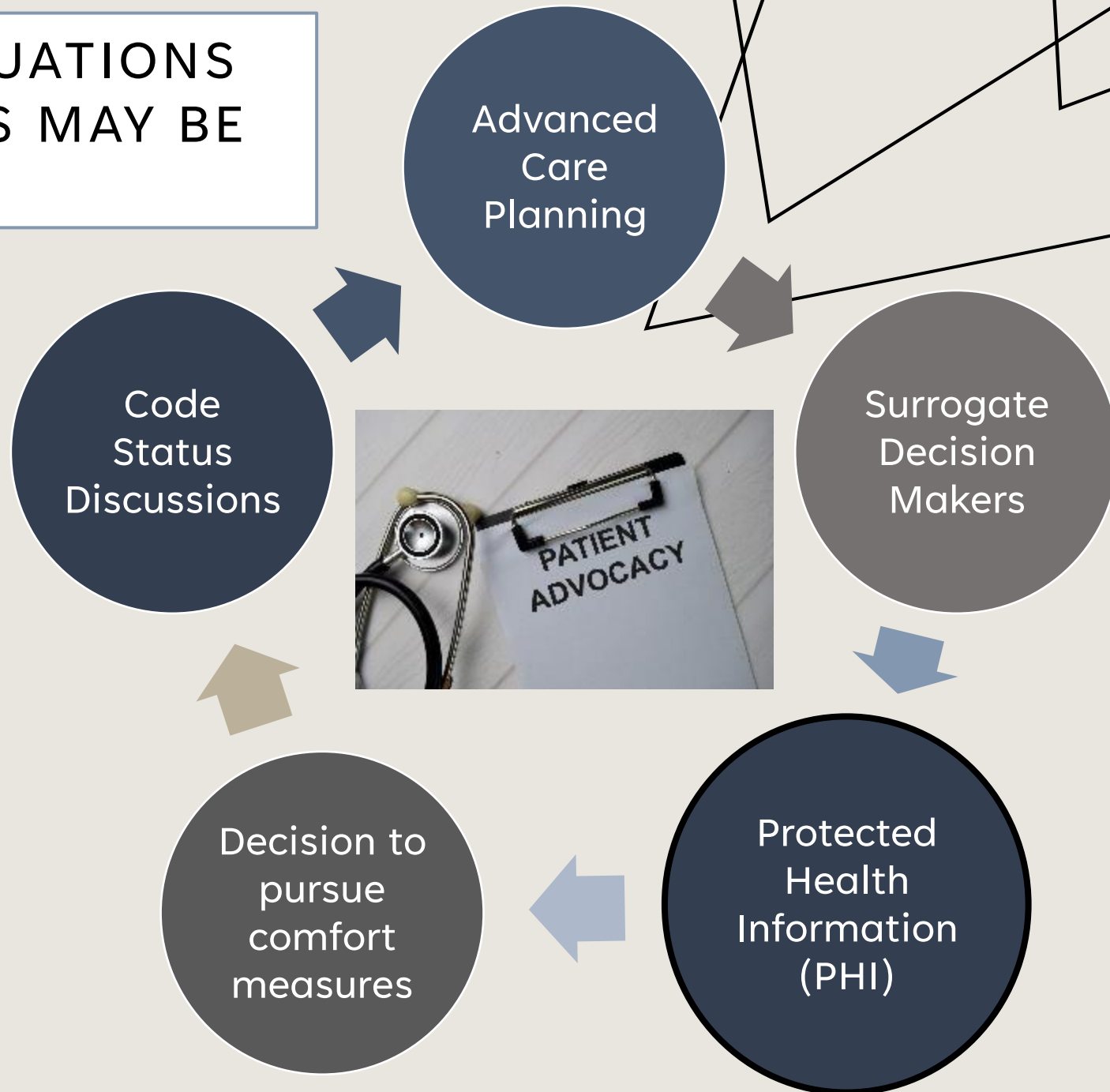
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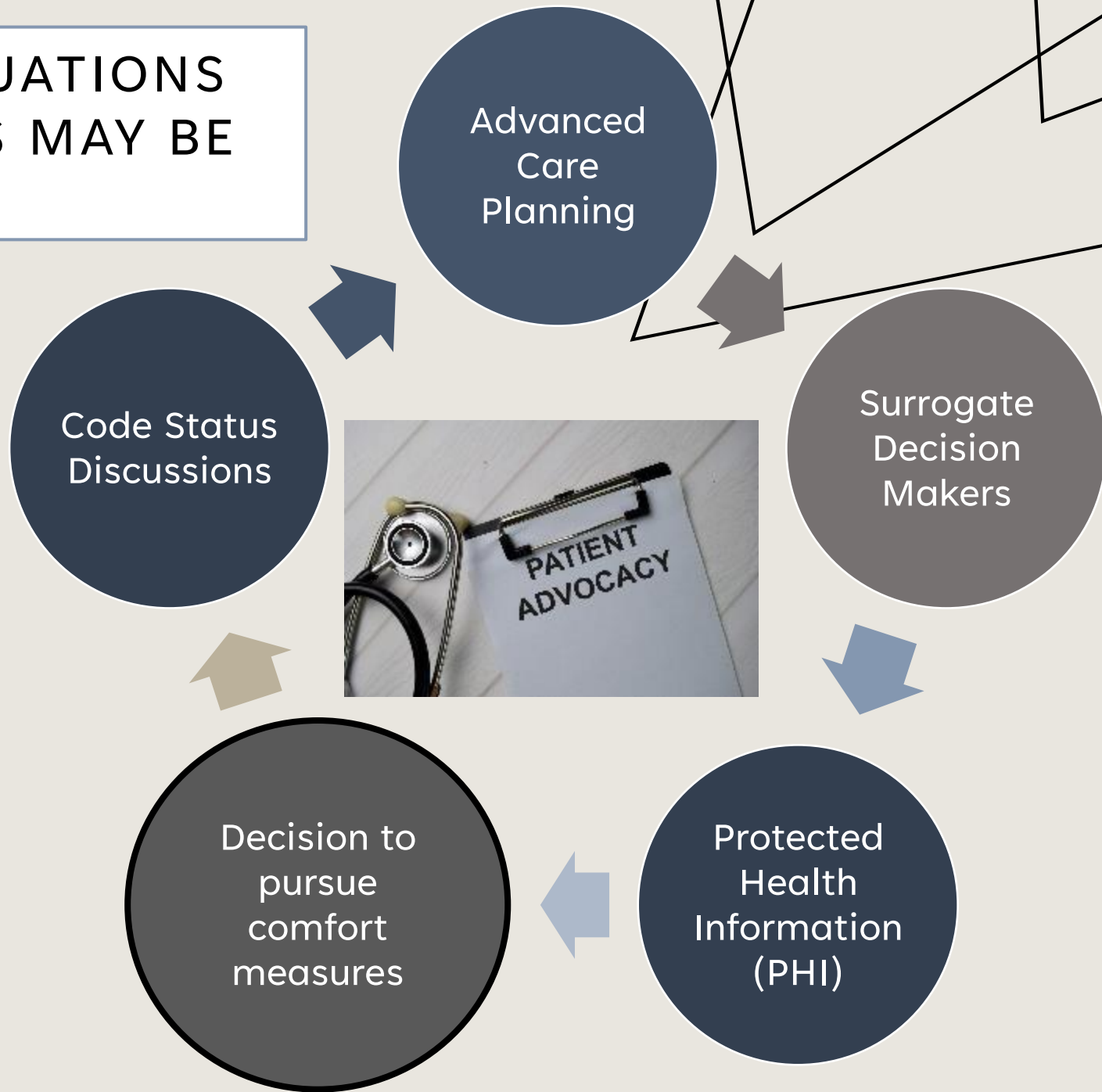
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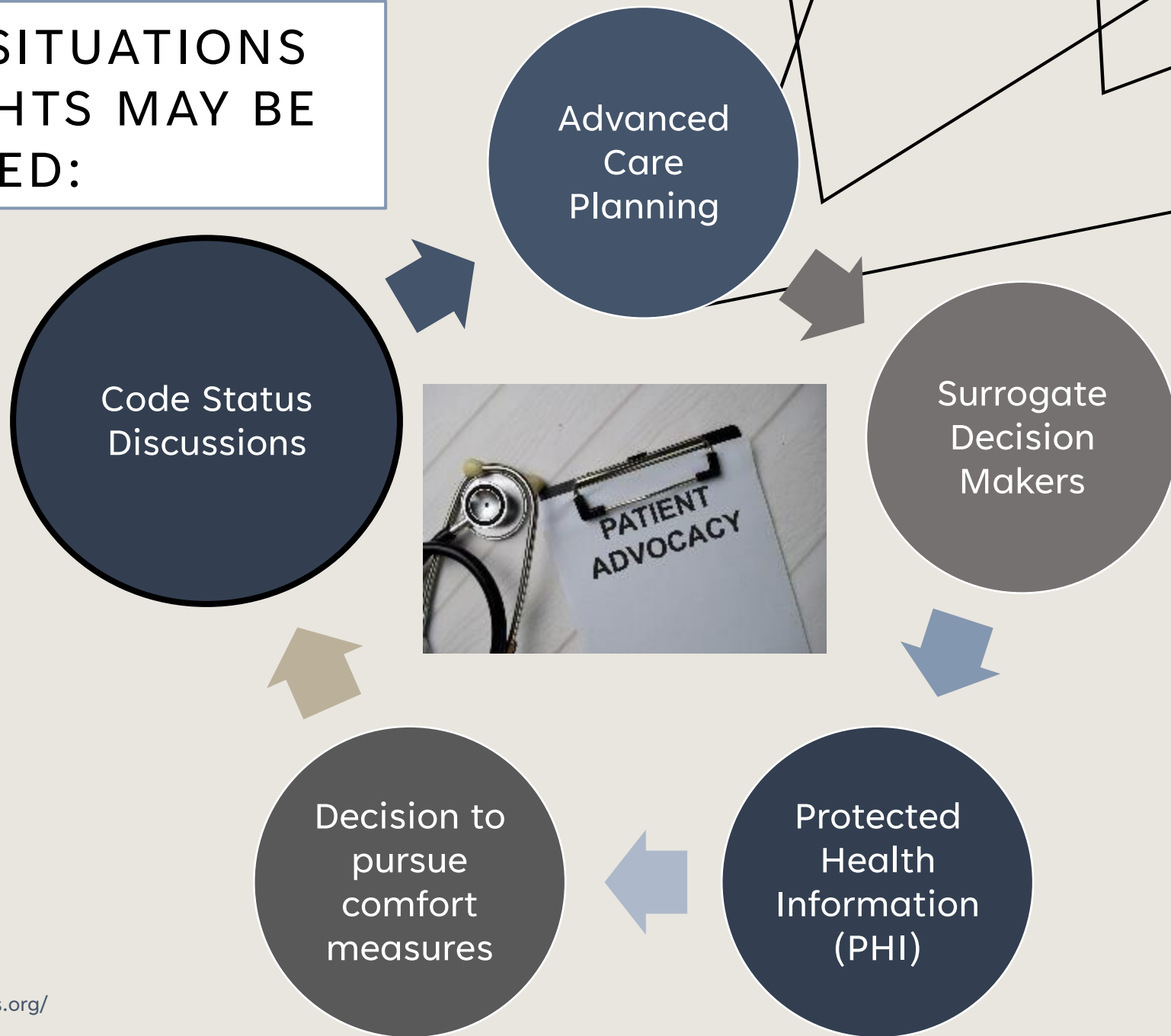
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COMMON SITUATIONS  
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CHALLENGED:



COMMON SITUATIONS  
THESE RIGHTS MAY BE  
CHALLENGED:





## ROLE OF COMPASSIONATE RELEASE

- What is it?
  - **Reduction in term or early release due to terminal illness or debilitating disease**
- Why isn't it used?
  - **Federal and State criteria are complex**
  - **Approval rate is very low (\*6-14%)**

**Note: Do Not Resuscitate/Do Not Intubate code status is NOT required nor is Comfort Measures Only**



**WHAT DOES  
END-OF-LIFE CARE  
LOOK LIKE IN A  
PRISON HOSPICE  
PROGRAM?**

NATIONWIDE THERE ARE  
ABOUT 75 HOSPICE PROGRAMS  
BEHIND BARS



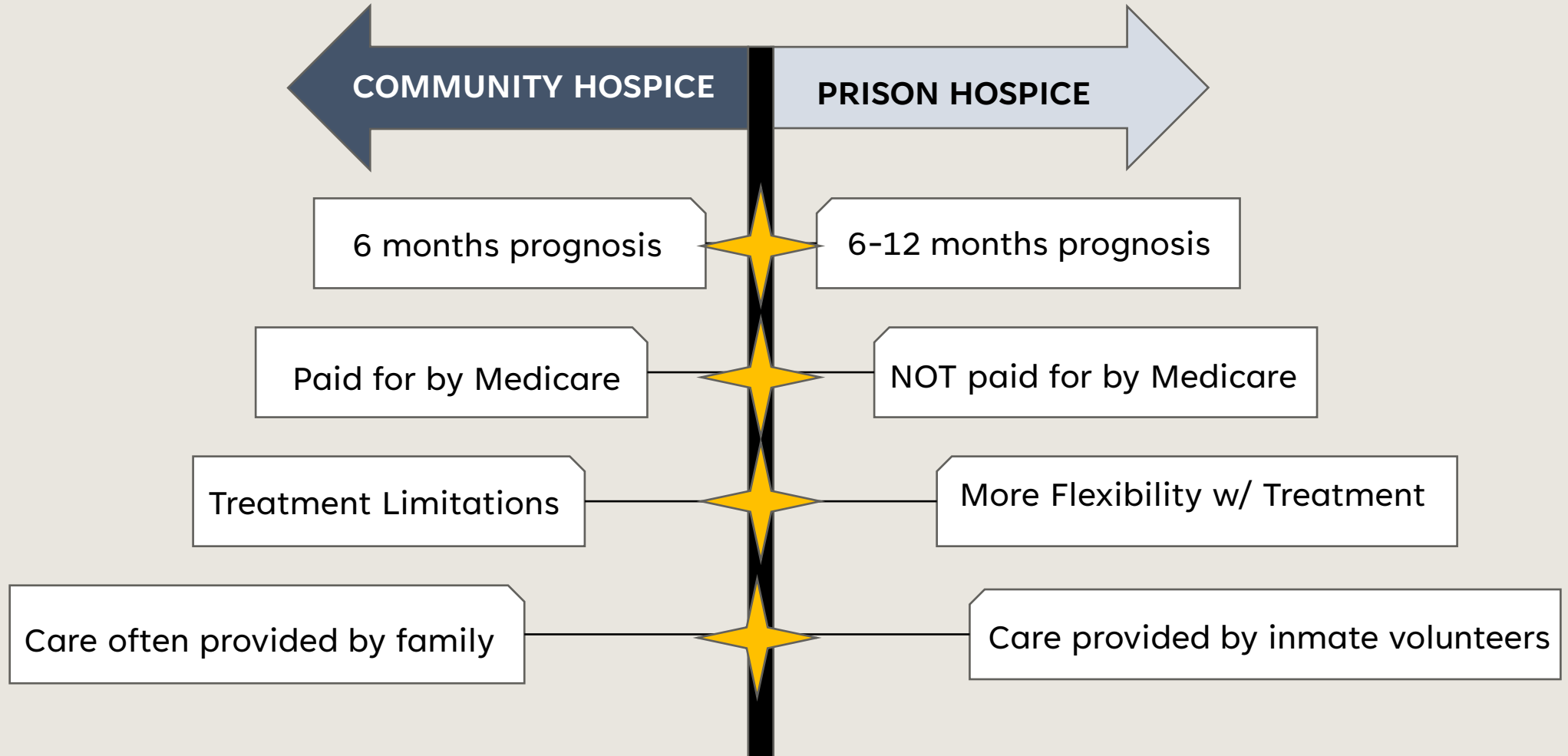
## NEW ENGLAND



## PRISON SYSTEMS IN NEW ENGLAND HAVE VARYING DEGREES OF HOSPICE CARE AVAILABLE

- **Maine:** state prison has a successful hospice program and drawn national attention as the U.S. prison population ages
- **New York:** Mohawk-Walsh is a regional prison facility with 21 hospice beds
- **Rhode Island:** one of the few states with effective compassionate release programs in place
- **Vermont and New Hampshire:** both offer hospice as part of the medical care afforded to prisoners

# COMMUNITY HOSPICE AND PRISON HOSPICE HAVE KEY DIFFERENCES





## PEER VOLUNTEERS PLAY AN IMPORTANT ROLE

- Prisoners go through training to become **peer volunteers and care partners**
- Participate as part of an **interdisciplinary team**
- Training in “**therapeutic – non medical care**” at end of life, such as vigil volunteers
- Part of a growing movement to **humanize end-of-life** care behind bars

“The workers make a point not to find out what the patients have done. They worry that knowing too much could affect the quality of care. When a patient’s past sins cross over into the realm of the horrific, it can be hard to keep creeping judgments and questions at bay. How do you reconcile the dissonance between the serial killer and the elderly patient, bedridden, incontinent and lost in the fog of dementia? The workers are also in prison for crimes, but that doesn’t make them immune to judgment. “Death can be an equalizer.” The past falls aside. Time is grounded in the shifting demands of the body as it begins its decay.”

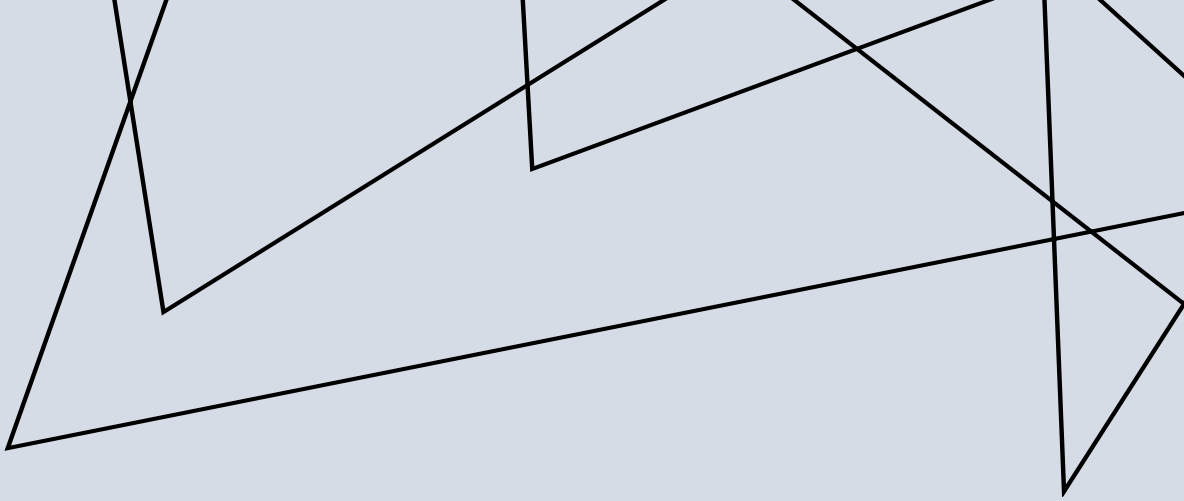
*“The Prisoners who care for the dying and get another chance at life.”*

- By Suleika Jaquad. May 16, 2018



WHAT CAN WE DO  
TO PROVIDE EQUITABLE AND THOUGHTFUL CARE TO  
LEGAL-SYSTEM INVOLVED PATIENTS?

- Use a **nonjudgemental and curious** approach to care
- Recognize the **unique psychosocial challenges** impacting this population when discussing Goals of Care
- **Advocate** for legal system involved individuals
  - Be **mindful of implicit or explicit bias**



**THANK YOU**