

Receive in-person assistance by going to one of the following locations:

Dartmouth Hitchcock Medical Center

Patient Financial Services/Main Mall
One Medical Center Drive
Lebanon, NH 03756

Dartmouth Hitchcock Clinics Concord

Financial Counselor
253 Pleasant Street
Concord, NH 03301

Dartmouth Hitchcock Clinics Manchester

Financial Counselors
100 Hitchcock Way
Manchester, NH 03104

Dartmouth Hitchcock Clinics Nashua

Financial Counselor/Level 1
2300 Southwood Drive
Nashua, NH 03063

Alice Peck Day Memorial Hospital

Registration/Financial Counselor
10 Alice Peck Day Drive
Lebanon, NH 03766

Cheshire Medical Center

Registration/Cashiers Main Lobby
580 Court Street
Keene, NH 03431

Mt. Ascutney Hospital and Health Center

Financial Counselor
289 County Road
Windsor, VT 05089

New London Hospital

Financial Counselors/Reception
273 County Road
New London, NH 03257

Valley Regional Hospital

Financial Counselor
243 Elm Street
Claremont, NH 03743



**Call one of our
patient advocates at:**

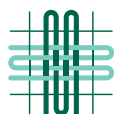
844-647-6436



**Please send completed
applications to:**

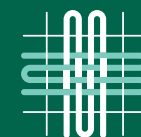
Dartmouth Hitchcock Medical Center

Attn: PFS - Level 3 - FAA
One Medical Center Drive
Lebanon, NH 03756-0001



**Dartmouth
Health**

dartmouth-hitchcock.org/patients-visitors/financial-assistance



**Dartmouth
Health**

Financial Assistance Policy



Do you need help paying your bill for emergency or medically necessary care at a Dartmouth Health facility?

GET HELP PAYING FOR HEALTH CARE.

We have a financial assistance program to help you afford the care you need.



What is the financial assistance program?

We give free or low cost-care to people at Dartmouth Health. It is for people who are uninsured and people who have insurance with out-of-pocket costs. It can be used for ongoing care and emergencies. The care must be medically necessary for your health.

Who can get financial assistance?

To qualify:

- **You must be a New Hampshire or Vermont resident or non-residents who experience a medical emergency while in the area** – this includes students, people employed in New Hampshire or Vermont, undocumented immigrants, people who live in New Hampshire or Vermont but do not have housing (ex: homeless), etc.
- **Your household gross income must be less than the limit.** If your household gross income is at or below 400% of the Federal Poverty Limit; (Issued by the US Department of Health and Human Services and updated on a yearly basis.) For most people, your household size will be the people listed on your taxes. If you make too much money for free care, you might qualify for low-cost care.
- **Your “liquid” resources must be less than the limit.** These are cash, checking and savings accounts, etc. (Your primary home, car, and retirement accounts will not count against you.)

How to Apply

You can apply before or after you get services.

Follow these steps:

1. Get a free application.

- In-person:
See locations listed in this brochure
- By mail: Call 844-647-6436 and ask us to mail you a copy for free
- Through your myDH portal

2. Fill out the application.

3. Give or send us your finished application

- Drop it off:
See locations listed in this brochure
- Mail it to:
See location listed on back of brochure

What happens next?

You will get a letter from us in the next 30 days. It will say if you are approved, denied, or need to send more information. If it has been more than 30 days and you do not get a letter, please call us: 844-647-6436.

Read the full policy

This is a plain language summary of our financial assistance policy. Read the longer version with more details here: [Dartmouth-hitchcock.org/patients-visitors/financial-assistance](https://dartmouth-hitchcock.org/patients-visitors/financial-assistance). Or ask us for a free copy.

These documents are also available in the following languages: Spanish, Vietnamese, Portuguese-Brazilian, Chinese-Mandarin, Nepali, Bosnian, Russian, French, Swahili, Arabic.